



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-056

Date: September, 2017

INFORMATION

Subject: Information on Radio, Dome Lamp and/or Cigarette Lighter Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	3500/4500 Medium Duty (LCF)	2016	2018				
	3500HD Medium Duty (LCF)						
	4500/ 4500XD Medium Duty (LCF)	2017	2018				
	5500/ 5500XD Medium Duty (LCF)						

Involved Region or Country	North America
Condition	Some customers may comment on one or more of the following being inoperative: <ul style="list-style-type: none"> • Radio • Dome Light • Cigarette Lighter
Information	Important: Do not submit claim to GWM for missing fuses. This condition may be caused by the dealer removing or loosening the F-3 fuse to reduce the possibility of the battery draining during the time the truck is in inventory or during manufacturing processing for vehicle up-fitters. Validate that the F-3 fuse is properly seated into the cavity. All vehicles are shipped with fuses installed into the cavities, so no claims should be submitted for fuses.

Parts Information

No parts are required.

Version	2
Modified	September 19, 2017 - Added 2018 Model Year.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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