



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-207

Date: October, 2017

TECHNICAL

Subject: Buzzing Noise Heard and/or Vibration Felt in Shifter Assembly and/or Shifter Console During Aggressive Driving and Parking Maneuvers After Vehicle has Warmed Up

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT6	2016	2018				

Involved Region or Country	North America and N.A. Export Regions
Condition	The customer may comment on a buzzing noise from the I/P area under heavy acceleration and most noticeable after the vehicle engine has warmed up.
Cause	This may be caused by the weight on the shifter cable expanding due to thermal cycling and allowing the cable to move resulting in noise.
Correction	If the shifter cable has been found to be the cause of the customer concern, the shifter cable must be replaced.

Service Procedure

Refer to *Range Selector Lever Cable Replacement* in SI.

Parts Information

Refer to the Electronic Parts Catalog (EPC) to determine the proper part numbers required for the selector level cable, if replacement is required.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8460370	Range Selector Lever Cable Replacement	Use Published Labor Operation Time

Version	2
Modified	Sept. 25, 2017 - Update Model Year to 2018 and revised Condition, Cause and Parts Information section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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