

Service Update

17385 Electronic Park Brake Module Fasteners Not To Torque



Reference Number: N172116490

Release Date: September 2017
Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Impala	2018	2018		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	The Electronic Park Brake (EPB) module securing nuts may not have achieved proper torque during manufacturing, and may loosen over time.
Correction	Tighten the EPB module/bracket assembly securing nuts to the proper torque.

Parts

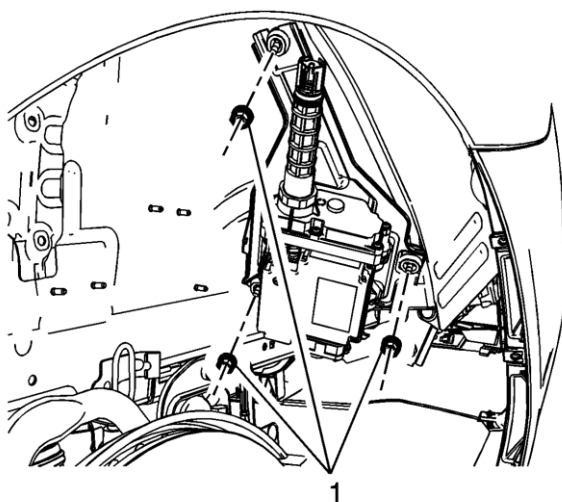
No parts are required for this procedure.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103437	Verify Torque of Electronic Parking Brake Control Module Nuts	0.5	ZFAT	N/A

Service Procedure

1. Remove the left rear wheelhouse panel liner. Refer to *Rear Wheelhouse Liner Replacement* in SI.



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2. Locate the electronic parking brake control module nuts (1).
3. Verify the nuts are torqued to 10 Nm (89 lb in).
4. Install the left rear wheelhouse panel liner. Refer to *Rear Wheelhouse Liner Replacement* in SI.

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Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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URGENT - DISTRIBUTE IMMEDIATELY

Date: September 29, 2017

Subject: 17385 - Service Update
Electronic Park Brake Module Fasteners Not To Torque

Models: 2018 Chevrolet Impala

To: All General Motors Dealers

General Motors is releasing Service Update 17385 today. The total number of U.S. vehicles involved is approximately 8. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated September 29, 2017. A list of involved vehicles is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
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