

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4570
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 22, 2017

Subject: 17366 - Service Update
Front Seat Belt Retractors Built with Different Torsion Bar

Models: 2018 Chevrolet Silverado HD Crew Cab
2018 GMC Sierra HD Crew Cab

To: All General Motors Dealers

General Motors is releasing Service Update 17366 today. The total number of U.S. vehicles involved is approximately 345. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery September 1, 2017. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Parts Pre-Ship Information

An initial supply of belt kits will be pre-shipped to involved dealers of record. This pre-shipment is scheduled to begin September 25, 2017, and will be 100% of each dealer's involved vehicles. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated September 23, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE

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