GLOBAL SAFETY FIELD INVESTIGATIONS DCS4549 URGENT - DISTRIBUTE IMMEDIATELY

Date: September 1, 2017

Subject: Cadillac Dealers Servicing Saab Vehicles with Open Recalls

Safety Recalls 15041 and 15043

Procedure for Loading Saab Software to Tech 2 - 32 Bit Memory Card

Models: 2006-2011 Saab 9-3

2006-2009 Saab 9-5

To: All Cadillac Dealers

The attached procedure is being provided to allow dealers to load Saab software to their Tech 2-32 bit memory card. Providing technicians with Saab diagnostic information will allow them to properly complete all service procedure steps.

Note that upon completion of the required service procedure, the Saab software can be removed and the card reloaded with the GM North American software.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS