

# Service Update

## 17255 Front License Plate Bracket Missing



Reference Number: N172105820

Release Date: June 2017  
Revision: 00

**Attention:** This service update involves vehicles in dealer inventory only and will expire July 31, 2018.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Equinox	2018	2018	VK3	License Plate Front - Frt Mounting Pkg

This service update should be performed on vehicles in dealer inventory only. Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain 2018 model year Chevrolet Equinox vehicles, equipped with front license plate mounting package (RPO VK3), were shipped to dealers without the bracket package necessary to mount a license plate on the front of the vehicle.
<b>Correction</b>	Install the front license plate mounting bracket.

### Parts

Quantity	Part Name	Part No.
1	Attachment Kit, Frt Lic Plt Brkt	23320630

**Reminder:** Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status.

### Warranty Information

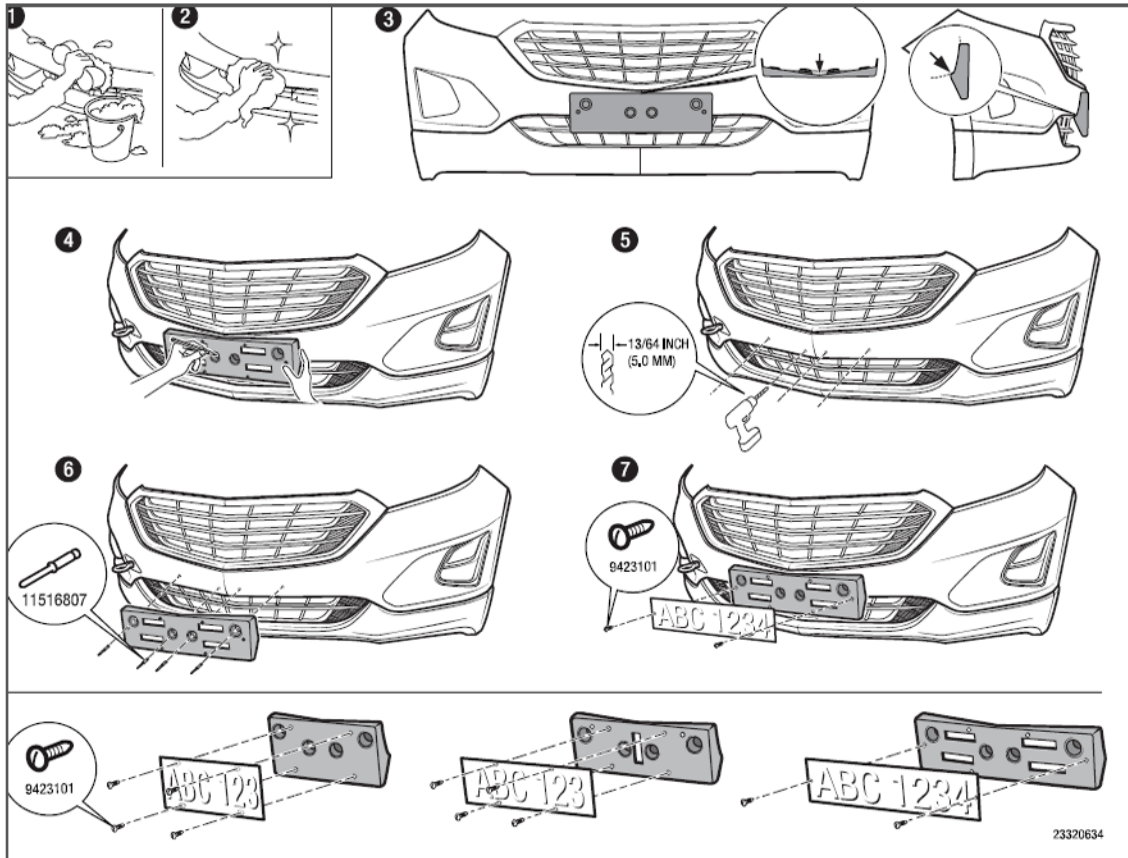
Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103245	Inspect for License Plate Bracket Installation-No Further Action Required	0.1	ZFAT	N/A
9103246	Install the License Plate Bracket-Includes Inspection	0.2	ZFAT	N/A

# Service Update

## 17255 Front License Plate Bracket Missing



### Service Procedure



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1. Inspect the vehicle for the license plate bracket installation:
  - If the license plate bracket is installed, no further action required.
  - If the license plate bracket is not installed, follow the instructions in the graphic above to install the license plate bracket kit if required.

### Dealer Responsibility

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than July 31, 2018.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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Date: June 23, 2017

Subject: 17255 - Service Update  
Front License Plate Bracket Missing

Models: 2018 Chevrolet Equinox  
Equipped with Front License Plate Bracket kit (RPO VK3)

To: All General Motors Dealers

General Motors is releasing Service Update 17255 today. The total number of U.S. vehicles involved is approximately 2,381. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated June 24, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE  
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