

Service Update

17259 OnStar Secondary Battery Input Feeding Current Back



Reference Number: N172098770

Release Date: June 2017

Revision: 00

Attention: This service update involves vehicles in dealer inventory only and will expire June 30, 2018.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Malibu	2017	2017		

This service update should be performed on vehicles in dealer inventory only. Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Some 2017 model year Chevrolet Malibu vehicles may have excessive current feedback to the DC-DC converter module through the OnStar battery backup wiring connected to the main battery. The driver may experience the stop/start functionality inhibited and the malfunction indicator lamp (MIL) illuminated.
Correction	Remove the F18 fuse.

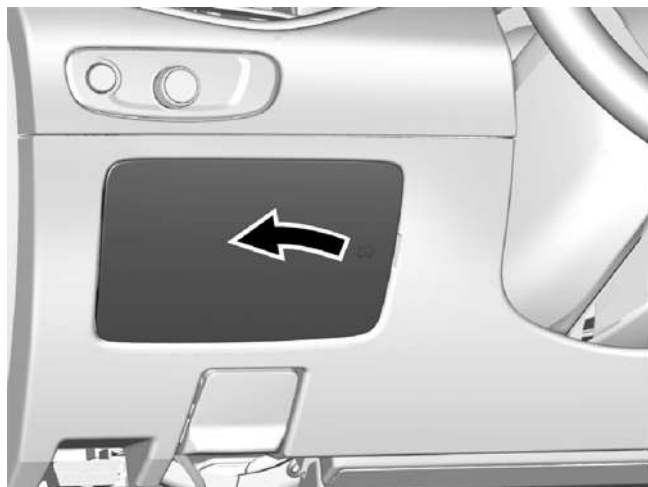
Parts

No parts are required for this repair.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103235	Remove Instrument Panel Fuse F18	0.2	ZFAT	N/A

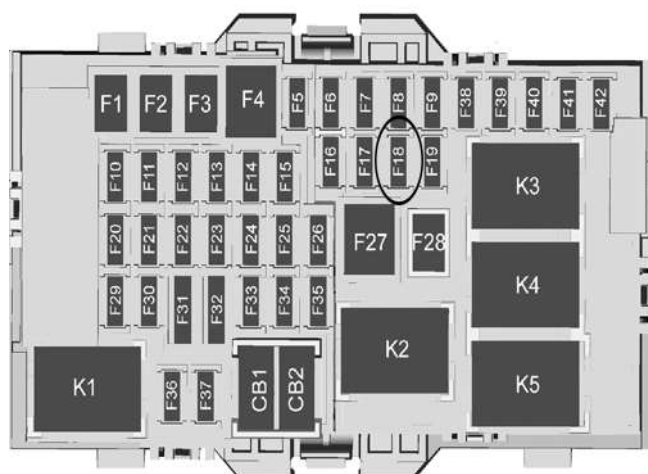
Service Procedure



1. Remove instrument panel fuse block cover.

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2. Remove and discard the instrument panel (IP) fuse F18 (this is a 5 amp fuse).
3. Install the instrument panel fuse block cover.

Dealer Responsibility

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than June 30, 2018.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4478
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 19, 2017

Subject: 17259 - Service Update
OnStar Secondary Battery Input Feeding Current Back

Models: 2017 Chevrolet Malibu

To: All General Motors Dealers

General Motors is releasing Service Update 17259 today. The total number of U.S. vehicles involved is approximately 9,900. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated June 19, 2017. A list of involved vehicles is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS