

Service Update

17225 Long Block Leak Test False Pass



Reference Number: N172103040

Release Date: June 2017
Revision: 00

Attention: This service update involves vehicles in dealer inventory only and will expire June 30, 2018.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Equinox	2018	2018	LYX	1.5L Engine

This service update should be performed on vehicles in dealer inventory only. Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2018 model year Chevrolet Equinox vehicles equipped with a 1.5L engine (RPO LYX) may experience an oil or coolant leak which could lead to engine damage.
Correction	Dealers are to perform an oil leak test and a visual coolant leak test.

Parts

Quantity	Part Name	Part No.
1	Tracer Dye	88861206

It is estimated that only 9 involved vehicles worldwide will require tracer dye for this vehicle. There is a small number of vehicles anticipated that will need this fix. **Due to limited initial parts availability, dealers are encouraged not to order recall parts for use as shelf stock.** Parts may have quantity limiters in effect.

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103214	Oil Leak Test	0.6	ZFAT	N/A

Service Procedure

- Remove the engine oil fill cap.
- Pour tracer dye into engine.
- Operate the vehicle under normal driving conditions for 5 miles to circulate the dye and warm up the engine to normal operating temperature.
- Allow the vehicle to run for 30 minutes and then shut off the engine.
- Inspect the engine with a black light for any signs of engine oil leaks. It may be necessary to put the vehicle up on a hoist to thoroughly inspect the engine. Refer to *Lifting and Jacking the Vehicle* in SI.
 - If no leaks are found, no further action is required.
 - If a leak is found, please document on the repair order the location and severity of the leak. Refer to the appropriate diagnostic information in SI to repair the vehicle and submit a warranty transaction using the normal warranty labor code.

Dealer Responsibility

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than June 30, 2018.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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URGENT - DISTRIBUTE IMMEDIATELY

Date: June 7, 2017
Subject: 17225 - Service Update
Long Block Leak Test False Pass
Models: 2018 Chevrolet Equinox
Equipped with 1.5L Engine (RPO LYX)
To: All General Motors Dealers

General Motors is releasing Service Update 17225 today. The total number of U.S. vehicles involved is 8. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated June 7, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
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