

COMAND Online: Address book of mobile phone is not transferred

Topic number	LI82.70-P-066766
Version	2
Function group	82.70 Telephone, Voice-control-system(VCS)
Date	10-26-2017
Validity	Model 205 with code 531 and code 807/808 Model 217 with code 531 and code 807 Model 222 with code 531 and code 807 Model 253 with code 531 and code 807/808
Reason for change	Correction of typing error for model series 205 in Remedy
Reason for block	

Complaint:

The address book of the mobile phone is not transferred. The message "Data being read ... Please wait" is shown on the display (A40/8) of the COMAND Online (A40/3, A26/17).

This can occur irrespective of the mobile phone used.

Cause:

Software release of COMAND Online (A40/3, A26/17).

Remedy:

Please make sure that automatic address book download is activated in the menu settings of the COMAND Online (A40/3, A26/17).

Repeat commissioning of COMAND Online (A40/3, A26/17) with Regio ECU software 07/2017 or newer.

After the software update the number for model series 217/222 is E229.7, 17/12.05, and the number for model series 205/253 is E232.5, 17/25.05.

If the complaint continues to exist after the software update, please create a PTSS case.

Symptoms
Communication/information / Communication / Mobile phone / Telephone / Telephone book malfunction

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8210R 50	