

## Audio 20: Incorrect date/time is displayed and cannot be adjusted/ no Internet

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Topic number	LI82.85-P-067201
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	10-20-2017
Validity	Model 205, 253 with code 522 + code 154 and without code 355
Reason for change	Availability revised
Reason for block	

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### Complaint:

One or more of the following complaints may occur:

- The system settings of the Audio20 control unit (A26/17) display an incorrect date, and this cannot be changed
- Wrong time is displayed
- Internet radio inoperative
- MB-Apps nonfunctional
- Android Auto/ Carplay inoperative

Note: The complaint occurs increasingly after replacement of the instrument cluster (A1), the Audio20 (A26/17) or when the vehicle was de-energized.

### Cause:

Software release of Audio20 control unit (A26/17).

### Remedy:

Update Audio20 (A26/17) to the latest software release.

The software is currently being approved and is not yet available. Expected introduction is planned with Regio-DVD 03/2018.

**Important:** Replacing the Audio20 (A26/17) or the instrument cluster (A1) does not remedy the problem.

**Short-term:** If "automatic time setting" is deactivated and then the time is set correctly with XENTRY, it is displayed correctly in the instrument cluster.

The customer must not reactivate "automatic time setting". Selecting a timezone causes the default value to be set again.

# XENTRY TIPS

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This remedy does not allow the date to be changed. The limitations with regard to Internet, MB-Apps and Android Auto/Carplay remain.

Symptoms
Communication/information / Information display / Displays / Clock / Nonfunctional
Communication/information / Information display / Displays / Clock / Display segments missing
Communication/information / Information display / Displays / Clock / Synchronization with navigation system nonfunctional
Communication/information / Communication / Internet/email / Internet function / No connection possible