

Detachment of surface material on instrument panel in BR 231

Topic number	LI68.10-P-067111
Version	1
Function group	68.10 Instrument panel
Date	10-05-2017
Validity	Model series 231
Reason for change	
Reason for block	

Complaint:

Leather detachment/ surface damage on instrument panel in BR 231

Attachments	
File	Description
Delamination an der I-Tafel.jpg	Surface damage on instrument panel

Cause:

Detachment of the surface material on the instrument panel in the central area of the windshield.

Remedy:

IMPORTANT: Please ask the customer about the precise usage behavior in which the complaint occurred:

- How is the air conditioning system generally set (automatic mode, max. cooling, air distribution, etc.)?
- What are the average weather conditions like in the region (temperature/ humidity)?
- Does the customer drive with the top down and does he sometimes park it with the top down?
- Does the customer use any care products on the cockpit? If so, which?
- Has the customer noticed any visible moisture? Was this moisture removed? If so, how was this moisture removed?
- Is the car garage kept?

Please take informative/ detailed photographs of the damage profile.

When these questions have been answered via PTSS, please wait for further instructions.

Symptoms
Body / Interior equipment / Instrument panel / Foil/sheet/film torn
Body / Interior equipment / Instrument panel / Surface wavy
Body / Interior equipment / Instrument panel / Damaged
Body / Interior equipment / Instrument panel / Bad fitting

Attachments

Delamination an der I-Tafel.jpg:

