

Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2017020002, June 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models 205 and 253, Model Year 2017**

Perform SCN Coding in Audio 20 Control Module and Couple with HERMES Control Module

Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has determined that on certain C-Class and GLC-Class (205, 253 platform) vehicles, the control module SCN coding for the Audio 20 system may be incorrectly configured. As a result, the link to the control module may malfunction resulting connectivity errors. An authorized Mercedes-Benz dealer will perform SCN coding of the control module for the Audio 20 system.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 1,702 vehicles are affected.

Order No. P-SC-2017020002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Procedure

Note:

- Use DAS/Xentry 05-06/17 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the "pre-call" check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

1. Perform SCN coding in **Audio 20** control unit:

Control units view ➡ Information and communication ➡ Audio or COMAND ➡ Adaptations
➡ Control unit update ➡ SCN coding".

 Follow on screen instructions.

2. Perform coupling (pairing) of HERMES control unit and Audio 20 control unit:

Control units view ➡ Information and communication ➡ Control unit for telematics services ➡ Adaptations ➡ Teach-in processes ➡ Coupling (pairing) of HERMES control unit and 'Audio or COMAND' control unit.

 Follow on screen instructions.

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Perform SCN coding in Audio20 control module (02-9446) ¹⁾
Perform coding in telematics services control module (02-9446) ²⁾

Damage Code	Operation Number	Labor Time (hrs.)
54 904 31 8	02-5058	0.1
	02-4762	0.1
	02-9446	0.1 ¹⁾
		0.1 ²⁾

Note

Operation Number labor times are subject to change.