

COMAND: Resets on activation of reversing camera/surround view camera

Topic number	LI82.85-P-065067
Version	3
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	07-25-2017
Validity	Model 222 with reversing camera or 360° camera (code 218 or 501) and code 807 Model 217 with reversing camera or 360° camera (code 218 or 501) and code 807 Model 205 with reversing camera or 360° camera (code 218 or 501) and code 807 Model 253 with reversing camera or 360° camera (code 218 or 501) and code 807
Reason for change	Remedy updated
Reason for block	

Complaint:

Resets of the COMAND unit (A40/3, A26/17) may occur when reverse gear is engaged.

Cause:

Software release of COMAND controller unit (A40/3, A26/17).

Remedy:

Program new software for COMAND controller unit (A40/3, A26/17) to at least E229.7 (17/12.05) using XENTRY.

The software is available as of Special Regio DVD 07/2017 (HLI 000 000 22 87).

Note:

Do not remove/install/replace any units

Symptoms
Communication/information / Warning and control system / Parking assist / PARKTRONIC / Malfunction of displays / General
Communication/information / Entertainment / Screen/display / Miscellaneous
Communication/information / Entertainment / Overall system/system error / System shuts down completely and then restarts
Communication/information / Warning and control system / Parking assist / Reversing camera / Nonfunctional

XENTRY TIPS

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
54-0650	MAINTAIN BATTERY VOLTAGE (FOR TESTING AND DIAGNOSIS WORK)		8208X 50	
02-4762	CONNECT/DISCONNECT DIAGNOSIS ASSISTANCE SYSTEM (DAS)		8208X 50	
82-9905	CONTROL UNIT: ... INSTALL SOFTWARE (AFTER QUICK TEST)		8208X 50	