

## "Live Traffic Information" service is non-functional after delivery of vehicle

---

Topic number	LI82.85-P-066768
Version	1
Design group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	07-18-2017
Validity	Model 238 with COMAND Online (code 531), Live Traffic (code 367) and AIRMATIC / AIR SUSPENSION (code 489) Valid for FIN end number from 238xxxxF008009 to 238xxxxF015987
Reason for change	
Reason for block	

---

### Complaint:

The "Live Traffic Information" service is nonfunctional after delivery of the vehicle.

The functions "Internet in the car (IITC)" and/or MB Apps (if used by the customer) are also nonfunctional.

Note: No fault code logged in the quick test.

### Cause:

As a result of incorrect variant coding of the communication module (N112/9), the WLAN connection was set to "OFF" on vehicles with COMAND Online (code 531) and AIRMATIC DC / SEMIACTIVE AIR SUSPENSION (code 489) (see Attachment).

Attachments	
File	Description
Bild_picture WLAN_off (1).pdf	Example of incorrect variant coding "WLAN off" in HERMES control unit log (N112/9). Description of wrong variant coding "WLAN off" in control unit log HERMES (N112/9).

### Remedy:

Perform SCN coding on the communication module (N112/9) using XENTRY Diagnostics.

Symptoms
Communication/information / Communication / Wireless communications / Nonfunctional
Communication/information / Communication / Internet/email / Internet function / No connection possible
Communication/information / Communication / Navigation / Traffic information / Dynamic navigation system nonfunctional

# XENTRY TIPS

---

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8209Z 52	