

Steering sluggish, "fault code C16064A" stored

Topic number	LI46.35-P-063645
Version	3
Design group	46.35 Electrical steering
Date	07-18-2017
Validity	Model 453
Reason for change	Cause and remedy have changed.
Reason for block	

Complaint:

Steering sluggish.

Fault code C16064A "Actuator motor for electric power steering has malfunction. Wrong component installed" stored. A yellow warning message "Power steering malfunction, see operator's manual" may be shown.

Cause:

When the engine is started at low outside temperatures, a relay contact in the steering control unit may have become frozen

Remedy:

Perform software update of electric power steering (N68).

NOTE:

The required software is only available as of Xentry version 09/17.

Attachments	
File	Description
Pocedure Xentry.pdf	Procedure in Xentry

Symptoms
Chassis/suspension / Steering system / Function / Stiff/sluggish
Chassis/suspension / Steering system / Function / Insufficient support

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			46494 52	Electric rack-and-pinion steering control unit does not operate correctly

XENTRY TIPS

54-0650	12V			
54-1011	QUICK TEST			
46-7795	CALIBRATE			