

## Garmin MAP PILOT: Traffic information service and possibly voice control inoperative after navigation software update using Download Manager version 2.0.29 or 2.0.30

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Topic number	LI82.85-P-066702
Version	1
Design group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	07-07-2017
Validity	NTG 5*1: Model 117, 156, 166, 172, 176, 207, 212, 218, 242, 246, 292 with code 522 (Audio 20 NTG5 radio incl. preinstallation for SD card navigation) or code 357 (SD card navigation) NTG 5*2: Model 205, 253 with code 522 (Audio20 NTG5 radio with navigation capability) and code 355 (Preinstallation for navigation retrofit) or 357 (SD card navigation) NTG 5.5: Model 213 with code 522 (Audio20 NTG5 radio with navigation capability) and code 355 (Preinstallation for navigation retrofit) or 357 (SD card navigation)
Reason for change	
Reason for block	

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### Complaint:

Following a navigation software update using Download Manager version 2.0.29 or 2.0.30, the traffic information service and possibly the voice control function may become inoperative.

### Cause:

Missing files on the SD card after the software update which are responsible for the traffic information and voice control functions.

### Remedy:

Run the Recovery function and reinstall the navigation software update.

The Recovery function is described in the Download Manager under the menu item Help.

Symptoms
Communication/information / Communication / Navigation / Navigation - Function / Error in map display
Communication/information / Communication / Navigation / Navigation with hard disk / Map update not possible