

MB Apps inoperative/ Internet connection not possible

Topic number	LI82.85-P-067042
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	09-18-2017
Validity	Model 222 and model 217 with modification year 16/1 (code 807) with production date between 04.05.2017 and 14.08.2017
Reason for change	
Reason for block	

Complaint:

When MB Apps are launched, the error message "Data connection temporarily unavailable" appears in the head unit.

MB Apps inoperative.

Free browsing inoperative.

Attachments	
File	Description
Data connection temporarily unavailable.JPG	Error message "Data connection temporarily unavailable" in head unit

Cause:

Due to a possibly nonmatching variant coding of the HERMES communication module (N112/9), the WLAN connection between the head unit and the HERMES control unit might be deactivated.

Remedy:

Perform SCN coding on the HERMES communication module (N112/9) using XENTRY Diagnosis.

Symptoms
Communication/information / Communication / Internet/email / Internet function / No connection possible
Communication/information / Communication / Internet/email / Internet services / Surfing the Internet is unavailable

Attachments

XENTRY TIPS

Data connection temporarily unavailable.JPG:

