Service Information

Volkswagen

Special Tools & Equipment **Number: VSE-17-16**

Subject: John Bean Pro32 Vehicle Database Update (August 2017) **Date: Sep. 15, 2017**

Supersedes VSE-16-14 dated July 13, 2016 due to Pro32 software update and Pro32 vehicle data software update.

Latest Software Versions Released:

- John Bean Pro32 Vehicle Database Update (Version 082017).exe

Installation Requirements:

- All John Bean VAG1943B, VAS6331, VAS6421 Aligners must be previously updated to Pro32 Program software version 3.4 or higher before performing this update
- Attain a copy of Pro32 Aligner software and Vehicle Specification updates installation instructions (see attachments)
- Dealers must download the John Bean Pro32 Vehicle Database Update (Version 082017).exe file from ServiceNet> *Wheel Alignment Software >John Bean*

Installation:

To update the John Bean VAG1943B, VAS6331, VAS6421 Aligners, please read and follow the Pro32 Aligner software and Vehicle Specification updates installation instructions attached.

Questions regarding installation of software updates to VAG1943B, VAS6331 or VAS6421 (after they have been downloaded), can call EquiServ technical support desk (service group for John Bean) at 800-225-5786. EquiServ will also be able to help with Aligner software and specifications installed from CD.

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Specs Update News

Snap-on Equipment

Fahrzeugdatenbank für Pro32 Software (für Achsmessgerät VAS 6331, VAS 6421 und VAG 1943B)

Pro32 DB VAG–082017*, August 2017

Ergänzungen/Änderungen zur Version VAG – 052017

Vehicle Data Base for Software Pro32 (for wheel aligner VAS6331, VAS 6421 and VAG 1943B):

Pro32 DB VAG-082107*, August 2017

Supplements/Changes compared to Version VAG - 052017

Volkswagen	**Arteon [3H]**	**1**
	Transporter T6	**2**
	Crafter [SY, SZ]	**2**
Mexiko/Mexico	**Tiguan 2018 LWB [BW2]**	**2**
Brasilien/Brazil	**alle Modelle/all models**	**2**

Audi	**A4 [8W]**	**2**
	A5 [F5]	**2**
	A6 [4G]	**2**
	Q5 [FY], Q5 China [87]	**2**

Skoda	**-**	**-**

Seat	**Arona [KJ7]**	**2**

Bentley	**-**	**-**

Lamborghini	**-**	**-**

Porsche	**Panamera [G2] Sport Tourismo**	**1**

MAN	**TGE [UY, ZU]**	**2**

1 = Neu / New
2 = Änderung / Change
***= die ersten beiden Ziffern bezeichnen den Monat, die letzten 4 Ziffern die Jahreszahl**

Snap-on Equipment	Installation Instructions	
Release Date: March, 2013	Model(s) Affected: **VAG Pro32 Alligners**	

Updating VAG Pro32 Software

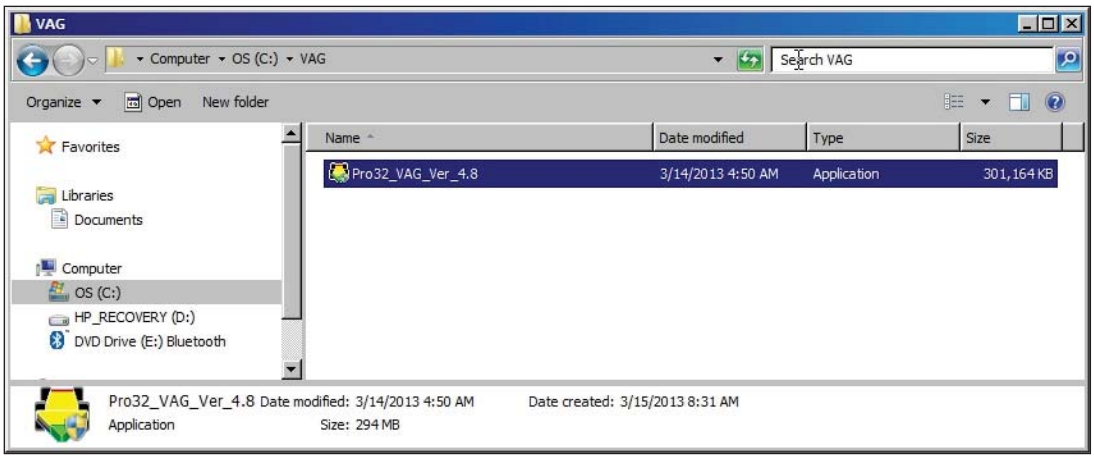
GENERAL OVERVIEW:

Software Installation Instructions
Pro32 VAG (Portal Install)

This document outlines the installation process for Pro32 Software, specifically the VAG release portal version to be downloaded in the field as a self-extracting ZIP file.

ACTION TO BE TAKEN:

After downloading the self-extracting ZIP file from the portal, and copying to the aligner, double-click the self-extracting EXE file. See example below.



NOTE: These instructions show version 4.8 as an example, actual versions supplied may differ.

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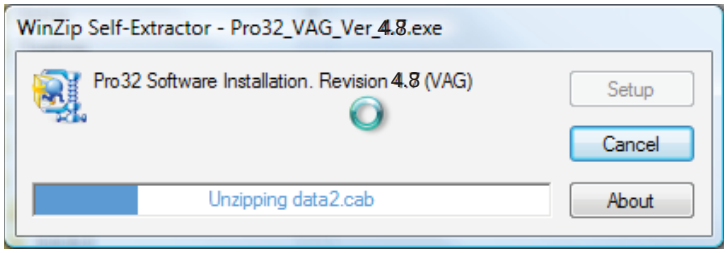
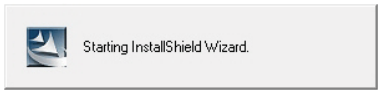
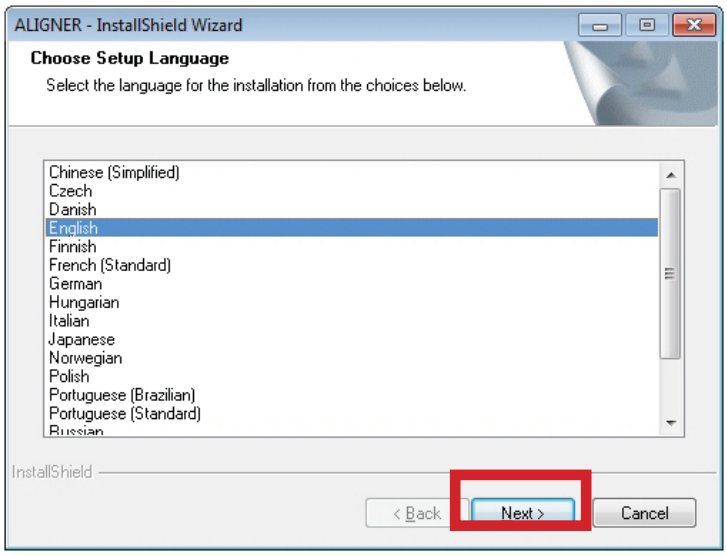
After the ZIP extracts, it will automatically start the Pro32 installer.

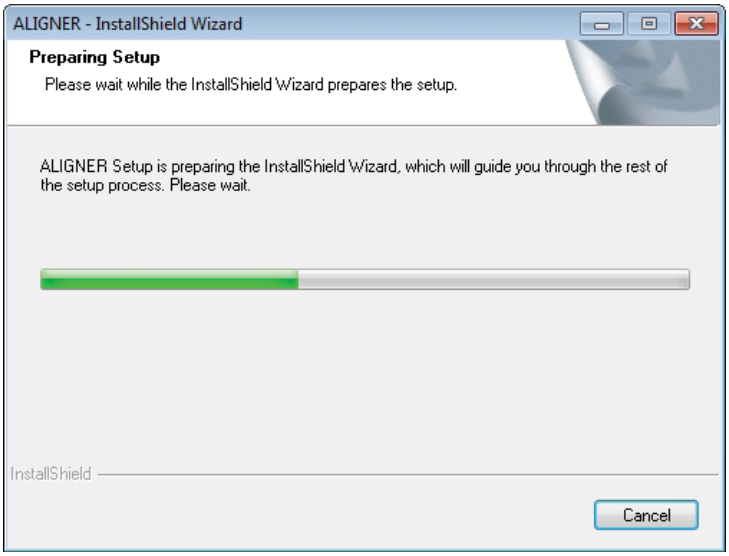




Select the setup language for the “Install Shield” Select <Next> to continue.



The installer shows the progress of the installation setup.



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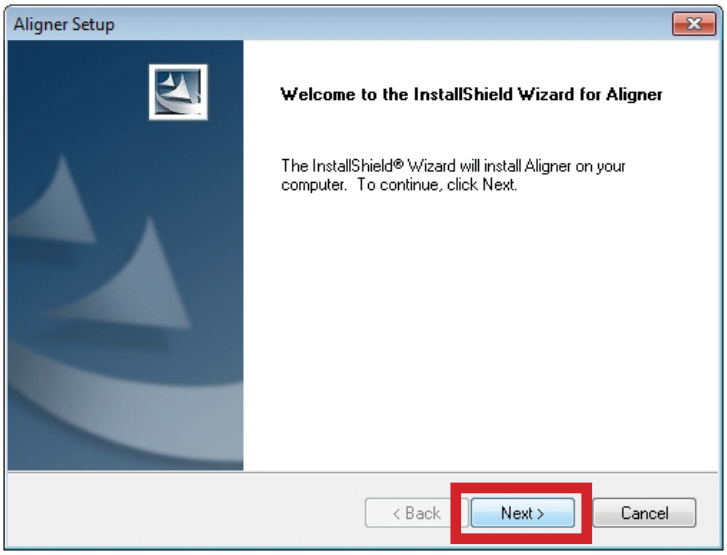
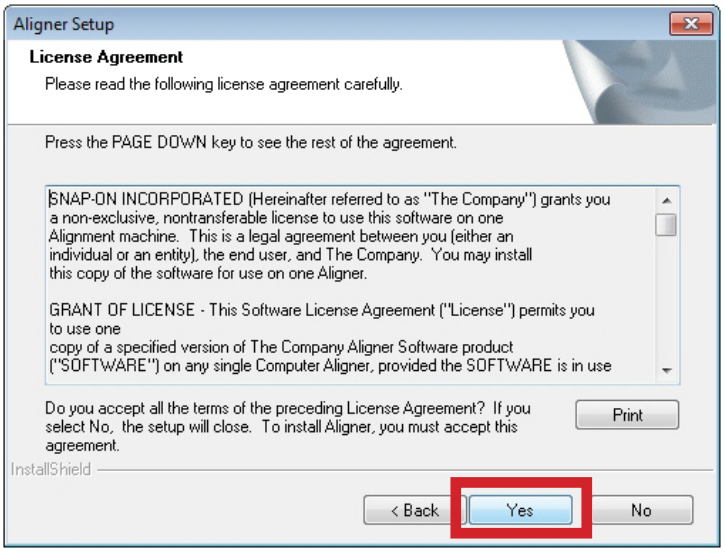
Next is the “Welcome screen”, Select “Next”.

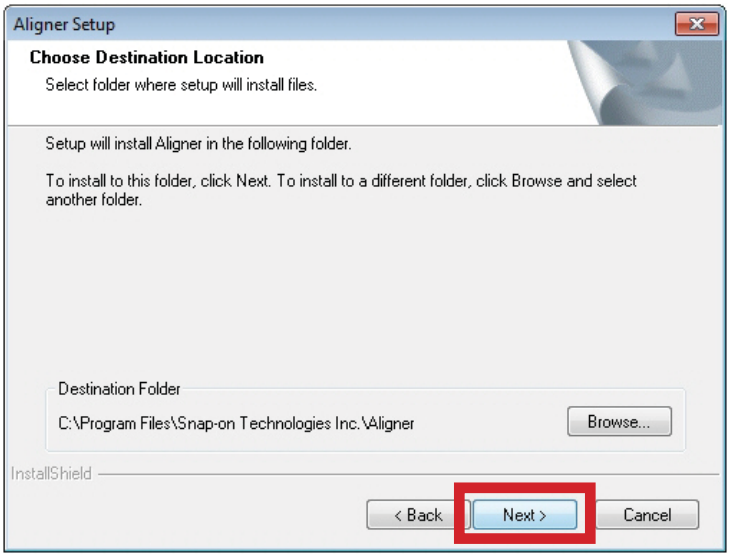


A License agreement appears, select “Yes” if you agree to the terms.



Next is the “Designation Screen” select “Next” to continue.

IMPORTANT: always use the default location for the installation.



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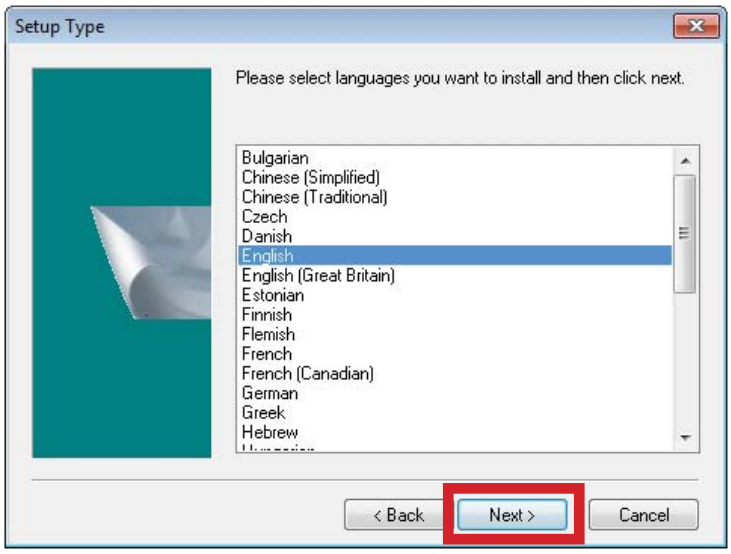
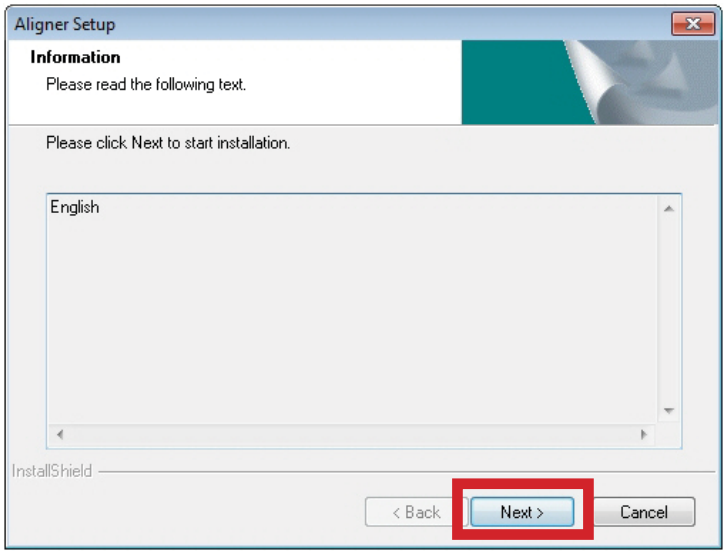
Select the Languages appropriate for the installation. This is the languages that can be selected as screen language for actual operation of Pro32.

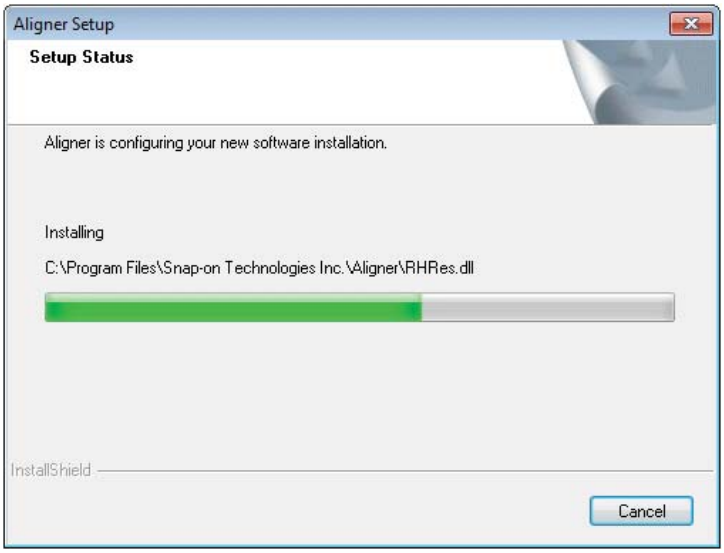
Click on <Next> to continue.



This screen shows the selected language, Click on <Next> to continue.



An install percentage of completion bar shows the progress of the install.



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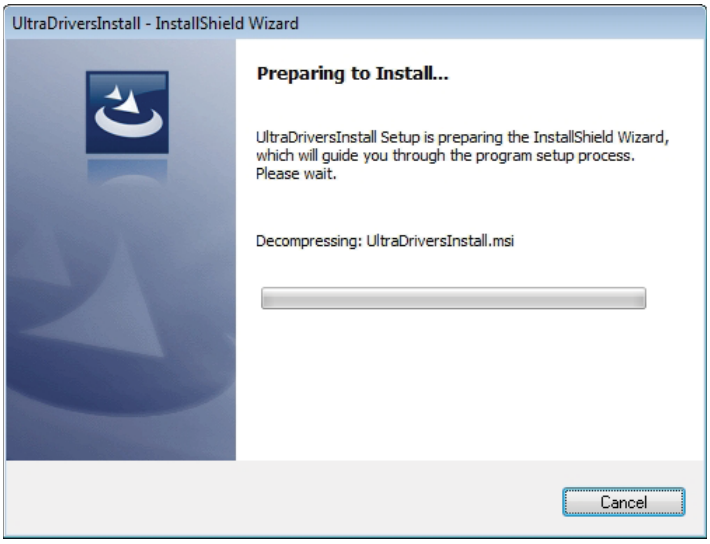
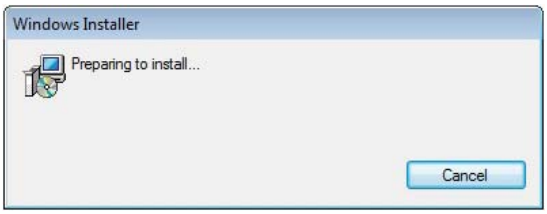
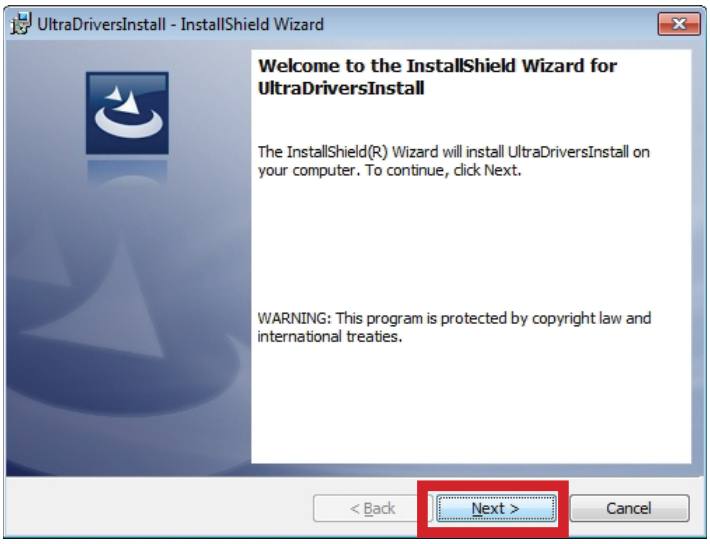
This screen is for the progress of the driver loading portion of the software update. Note, make sure the cameras are UNPLUGGED from the system before proceeding.



The install is making internal preparations for the driver install.



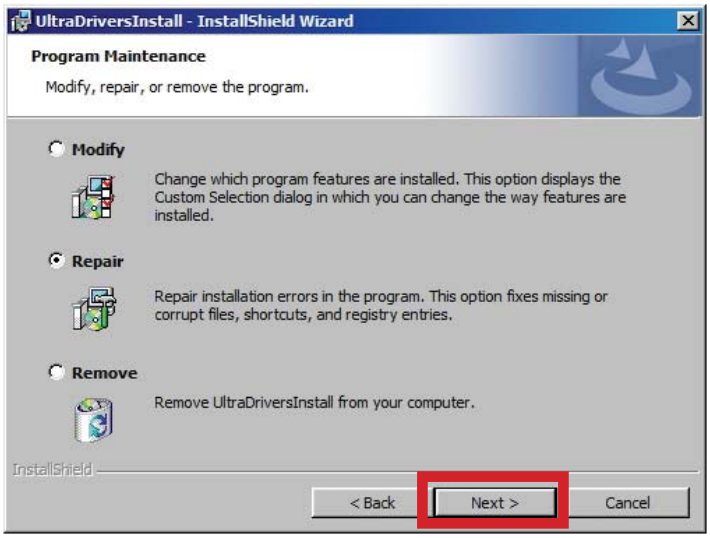
Select <Next> to proceed with the driver installation.



Note: If performing a software reload the screen shown here will appear asking the installer if he wants to Modify, Repair or Remove the drivers from the computer.

Select <Repair> to ensure the drivers are installed properly.

This screen will not appear on those aligners that have not been previously loaded with VAG software.



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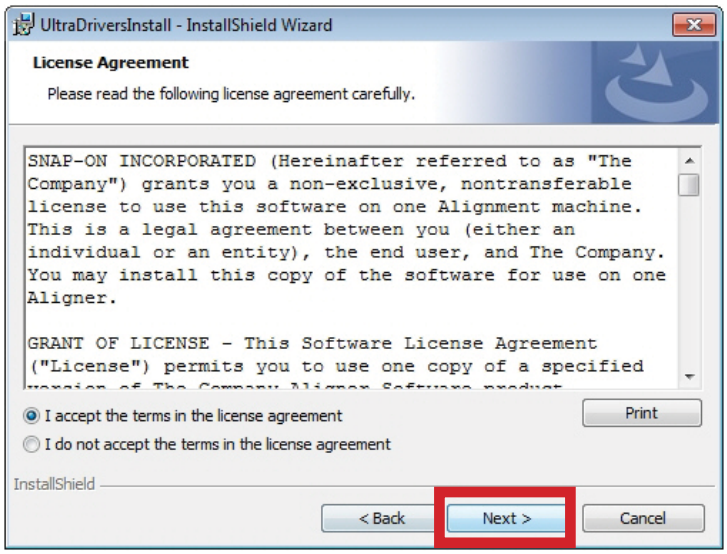
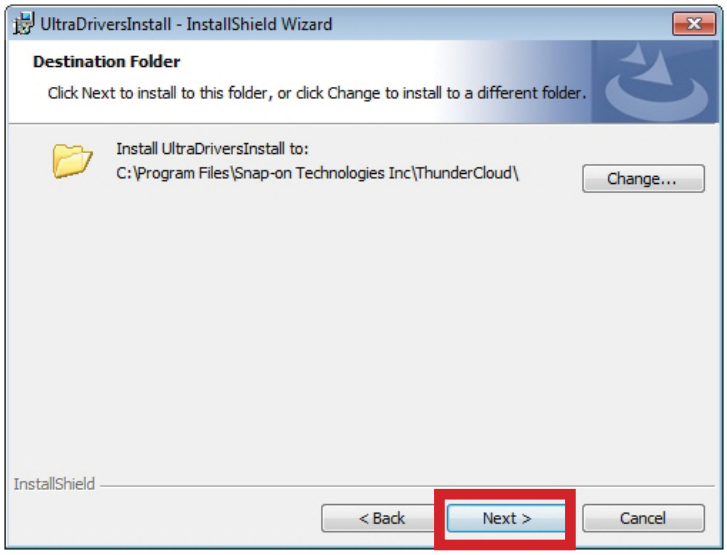
Select <Next> if you agree with the terms of the License agreement.

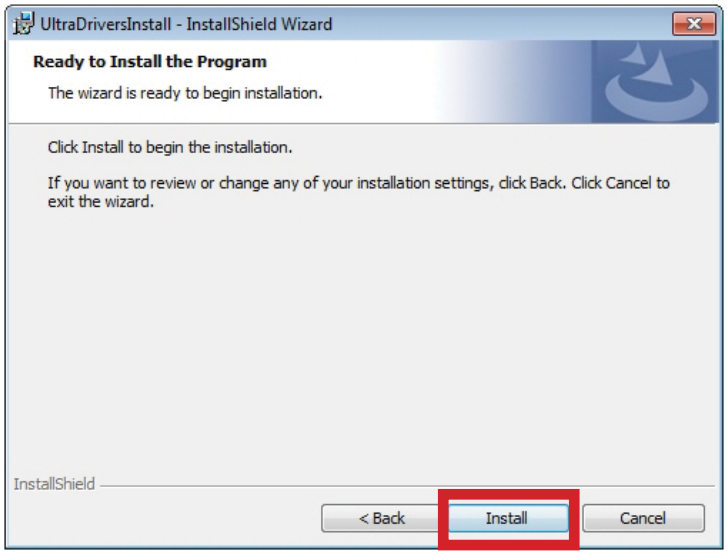


Next is the “Designation Screen” select “Next” to continue.

IMPORTANT: always use the default location for the installation.



Select <Install> to proceed with the Driver installation.



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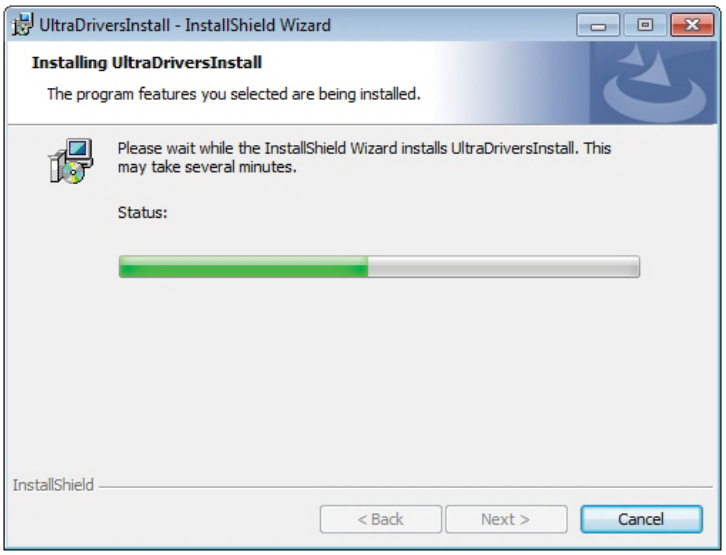
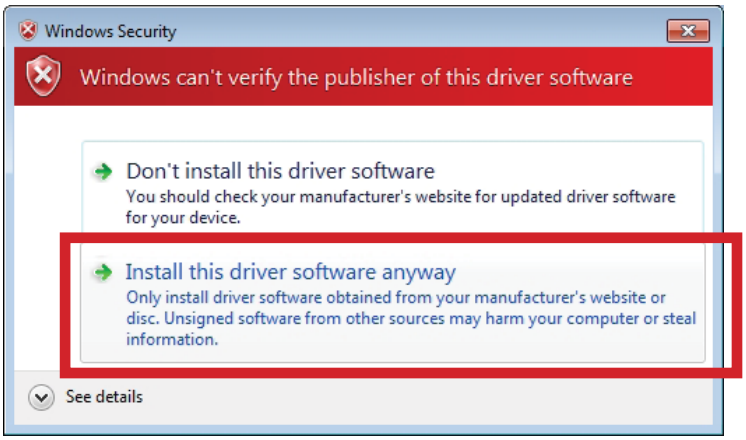
An install percentage of completion bar shows the progress of the install.

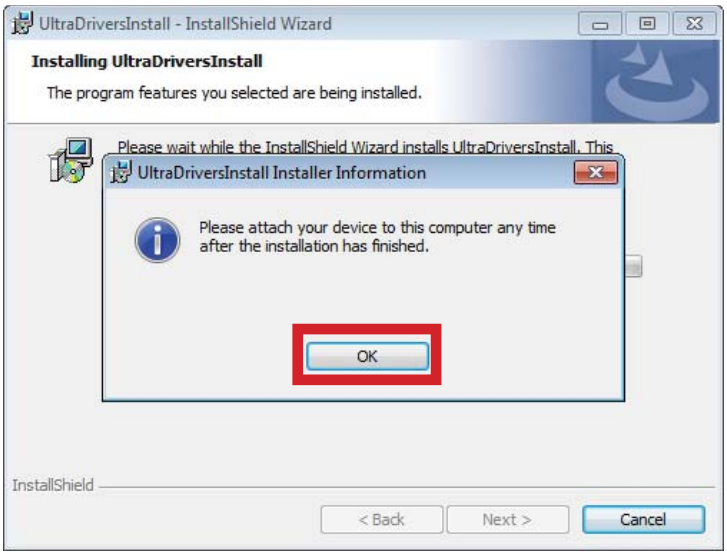


This screen will appear indicating that Windows cannot verify the publisher of the software.

IMPORTANT: ALWAYS select "Install this driver software anyway" for proper driver installation.



Attach the aligner cameras to the computer at this time and allow them to be recognized. Select <OK> when attached.



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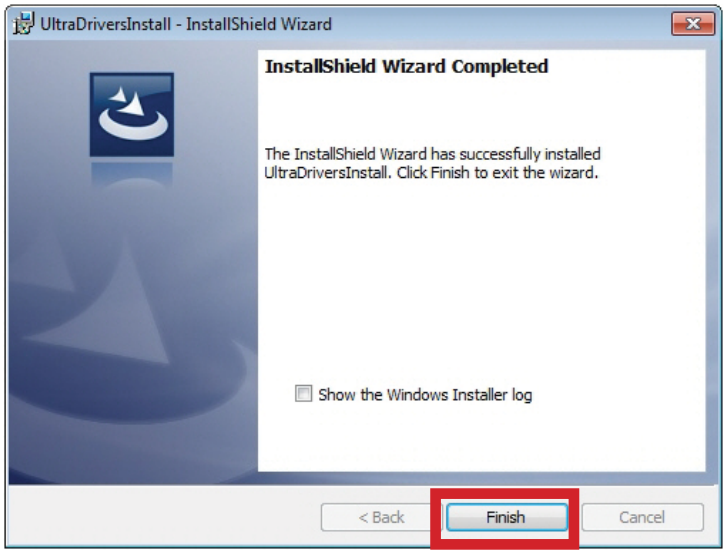
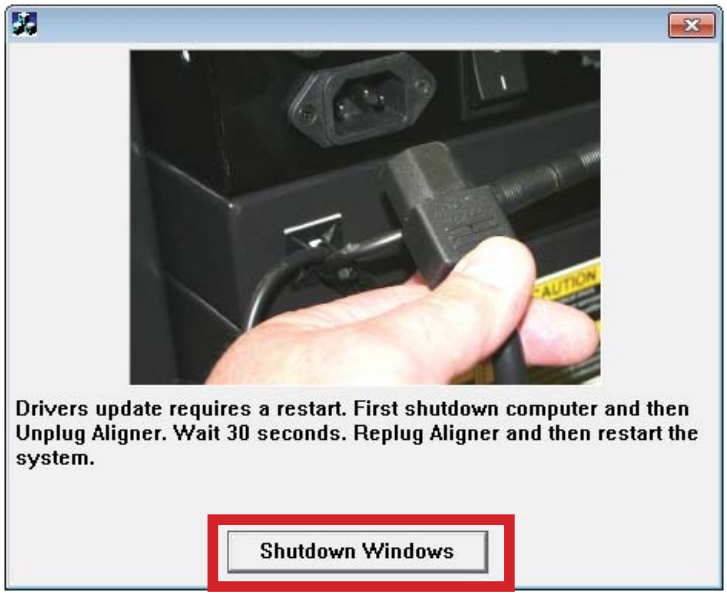
Software and driver installation has been completed, select <Finish> to complete.



IMPORTANT - It is necessary to close Windows and removed power to the aligner and cameras after shut-down. Wait a minute or so and reconnect power and restart the system.



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