



## Technical Tip

Topic	01-17-01TT – KESSY Vehicles Only - 23Q3/23U4/23U3 TDI IN-FORM Validation Displays “Caution Repair Not Complete”
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Volkswagen
Date	September 22, 2017

## Condition

**ATTENTION:****THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.****TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.****KESSY Vehicles Only - 23Q3/23U4/23U3 TDI IN-FORM Validation Displays “Caution Repair Not Complete”**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Beetle, Beetle Convertible, Passat, Golf, Golf Sportwagen	2009-2015	2.0L TDI CKRA, CVCA, CRUA, CJAA, CBEA	All	All	All

## Technical Background

While performing the 23Q3/23U4/23U3 campaign on KESSY vehicles, the test plan asks for an ignition cycle. During this action on a KESSY vehicle, the ignition cycle may fail to reactivate terminal 15 / switch ignition on. If this happens, the GFF test plans stops the recording of the campaign update. This will not affect completion of the software update on the vehicle. Once the software update has finished and a GFF paperless log has been submitted, the GFF paperless log may not validate the updated software versions.

## Service

It will be necessary to rescan the vehicle after the software update is completed. This will document the updated software version. Next, submit a new GFF paperless log.

In order for the software update to be documented with the updated software version:

1. Back up the IN-FORM tool one step, and wait a few minutes.
2. Proceed to the GFF paperless step or restart the IN-FORM tool.

The validation will recognize the updated software in GFF paperless and complete the reactivation part of the validation process.

**Tip:**

It is noted in the 23Q3/23U4/23U3 Campaign Circular, “KESY Vehicles!” – “to hold the key up to the reader coil during the ignition on/off process of the flash. Holding the key at the reader coil would allow terminal 15 to reactive, preventing these concerns.

**TIP****KESY Vehicles!**

- Due to a weak key battery, it may be necessary to hold the key up to the reader coil during the ignition on/off process of the flash.
- Key(s) should always be left in the vehicle during the flash process.

## Additional Information

Revision History		
Revision Number	Released Date	Reason For Update
2046567/5	9/22/17	Updated to include additional model years and a Tip to reinforce dealer scan tool update importance in regards to 23Q3/24CV/23U3 campaign.
2046567/4	6/23/17	Update to existing tip for addressing KESY vehicles in the AEM flash.
2046567/3	5/25/17	Add revision history table.
2046567/1	1/20/17	Original publication.

© 2017 Volkswagen Group of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.