Attention: Parts Manager Inventory

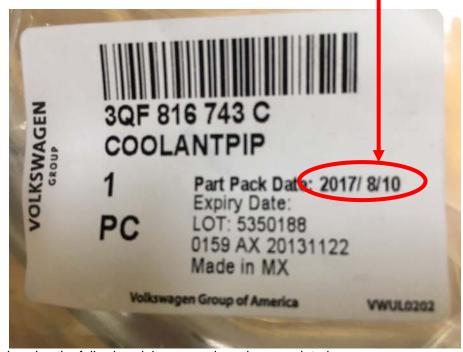
September 11th, 2017

## **Special Notice SM 02-2017 VWGoA:**

- 3QF-816-741-A (Coolant Pipe)
- 3QF-816-743-C
- 3QF-816-885
- 3QF-816-721

In order to promptly receive your credit and to improve the level of parts that reach your customers: Please return your inventory of the above-listed material numbers to your facing PDC, no later than 10/2/2017.

Return all parts <u>prior</u> to packaging date of 10.08.2017. Example of an acceptable part below.



Your cooperation in using the following claims procedures is appreciated:

- 1. File a separate "Claim with Return" selecting "DIr Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
- 2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
- 3. Enter your 40000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
- 4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
- 5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.