REVISION

Customer Satisfaction Campaign Code: 91Q1

Subject	Modular Infotainment System Software Update
Release Date	September 06, 2017
Revision Summary	 Canada added. Software version updated. Software download instructions in Appendix A updated.
Affected Vehicles	U.S.A. & Canada : Certain 2017 MY Golf, GTI, Golf SportWagen and Golf Alltrack
	Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.
	✓ Campaign status must show "open."
	✓ If Elsa shows other open action(s), inform your customer so that the work can also be completed at the same time the vehicle is in the workshop for this campaign.
Corrective Action	Install software to bring the infotainment system up to current production standards.
Parts Information	Software update only; no parts needed.
Code Visibility	Canada: On or about September 06, 2017, affected vehicles will be listed on the Inventory Vehicle Open Campaign Action report under My Dealership Reports (found on <u>www.vwhub.com</u> & OMD Web). A list will not be posted for dealers who do not have any affected vehicles.
	On or about September 06, 2017, this campaign code will show open on affected vehicles in Elsa.
	On or about September 06, 2017, affected vehicles will be identified with this campaign code in the VIN Lookup tool at <u>www.vw.com.</u>
	USA: On or about February 17, 2017, affected vehicles were listed on the Inventory Vehicle Open Campaign Action report under My Dealership Reports (found on <u>www.vwhub.com</u> & OMD Web). A list was not posted for dealers who did not have any affected vehicles.
	On or about February 17, 2017, this campaign code showed open on affected vehicles in Elsa.
	On or about February 17, 2017, affected vehicles were identified with this campaign code in the VIN Lookup tool at <u>www.vw.com.</u>
Owner Notification	Canada: Owner notification will place in September 2017.
	USA: Owner notification took place in February 2017.
	Owner letter examples are included in this bulletin for your reference.
Campaign Expiration Date	This campaign expires on December 31 , <u>2020</u> . Repairs must be performed on or before this date to be eligible for payment. Keep this expiration date in mind when scheduling customers for this action. If a customer wishes to have this service performed after the expiration date, your dealerships normal parts and labor cost associated with this repair will apply.
Additional Information	Please alert everyone in your dealership about this action, including Sales, Service, Parts and Accounting personnel. Contact Warranty if you have any questions.
	Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before</u> <u>delivery to consumers</u> .

Fill out and affix Campaign Completion Label (CAMP 010 000) after work is complete. Labels can be ordered at no cost via the Compliance Label Ordering portal at <u>www.vwhub.com</u>.

Claim Entry Instructions

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action open on the day of repair to the repair order.

If customer refused campaign work:

- U.S. dealers: Submit request via WISE under the Campaigns/Update/Recall Closure option. √
- Canada dealers: Fax repair order to Warranty at (905) 428-4811. ✓

Service Number	91Q1			
Damage Code	0099			
Parts Vendor Code	WWO			
Claim Type	Sold vehicle: 7 10			
	Unsold vehicle: 7 90			
Causal Indicator	Mark labor as causal part			
Vehicle Wash/Loaner	Do not claim wash/loaner under this action			
Criteria I.D.	01			
	Check infotainment software level; no update required			
	Labor operation: 0183 00 99 10 T.U.			
	-OR-			
	Check infotainment software level; update required			
	Labor operation: 9132 25 99 50 T.U.			

This notice applies to your vehicle: <VIN>

Subject: Customer Satisfaction Campaign 91Q1 Modular Infotainment System Software Update Certain 2017 Model Year Volkswagen Golf, GTI, Golf SportWagen and Golf Alltrack

Dear Volkswagen Owner,

The Golf family of vehicles has been designed to provide you with value, performance, and a wealth of new technology. *Car and Driver* agrees, naming the 2017 model year Volkswagen Golf, GTI, Golf SportWagen and Golf Alltrack to its prestigious <u>10Best</u> list.

While your vehicle features an advanced infotainment system with App-Connect access to Apple Car-Play and Android Auto functionality, you have told us that the system functionality could be improved. We've listened!

What will we do?	Volkswagen is offering a software update that will improve the stability of your infotainment system. This will bring your infotainment system up to current production standards. This software update will take about an hour to complete and will be performed for you free of charge.
What should you do?	In order to limit any possible inconvenience, please contact your authorized Volkswagen dealer as soon as possible to schedule this service. For your convenience, you can also visit <u>www.vw.com</u> and click on the "Owners" link to locate a dealer near you and schedule this service online. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.
	This customer satisfaction campaign will be available to you free of charge, but <u>only until</u> <u>December 31, 2019</u> . If you wish to have any infotainment system updates performed after that date, your dealer's normal labor cost associated with this repair will apply.
Lease vehicles and address changes	If you are the lessor and registered owner of the vehicle identified in this action, please forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.
Can we assist you further?	If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, or if you should have any questions about this communication, please reach out to us using your preferred method of communication at <u>www.vw.com/contact</u> or by calling 1 800-893-5298. Our phone team is available Monday through Friday from 8AM to 10PM EST and Saturday from 9AM to 5PM EST.
Checking your vehicle for open Recalls and Service Campaigns	To check your vehicle's eligibility for repair under this or any other recall/service campaign, please click on the <i>Look Up Recalls</i> link at <u>www.vw.com</u> and enter your Vehicle Identification Number (VIN) into the <i>Recall/Service Campaign Lookup</i> tool.

At Volkswagen, it is important for our technology to remain ahead of the curve; that is why we are making this update available to you as our valued customer. We are taking this action to ensure your vehicle continues to meet and exceed your expectations allowing for the best infotainment experience possible.

Sincerely,

Volkswagen Customer Protection

<MONTH YEAR>

<CUSTOMER NAME> <CUSTOMER ADDRESS> <CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

Subject: Customer Satisfaction Campaign 91Q1 Modular Infotainment System Software Update Certain 2017 Model Year Volkswagen Golf Family Vehicles Equipped with the Modular Infotainment System

Dear Volkswagen Owner,

The Golf family of vehicles has been designed to provide you with value, performance, and a wealth of new technology. While your vehicle features an advanced infotainment system with App-Connect access to Apple Car-Play and Android Auto functionality, you have told us that the system functionality could be improved. We've listened!

What is this Customer Satisfaction Campaign about?	Volkswagen is offering a software update that will improve the stability of your infotainment system. This will bring your infotainment system up to current production standards. This software update will take about an hour to complete and will be performed for you free of charge.
What should you do?	In order to limit any possible inconvenience, please contact your authorized Volkswagen dealer as soon as possible to schedule this service. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.
	This customer satisfaction campaign will be available to you free of charge, but <u>only until</u> <u>December 31, 2020.</u> If you wish to have any infotainment system updates performed after that date, your dealer's normal labor cost associated with this repair will apply.
Lease vehicles and address changes	If you are the lessor and registered owner of the vehicle identified in this action, please forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.
Can we assist you further?	If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please contact Customer Relations, Monday through Friday from 8AM to 8PM EST by phone at 1-800-822-8987 or via our "Contact Us" page at <u>www.vw.ca</u> .

At Volkswagen, it is important for our technology to remain ahead of the curve; that is why we are making this update available to you as our valued customer. We are taking this action to ensure your vehicle continues to meet and exceed your expectations, allowing for the best infotainment experience possible.

Sincerely,

Volkswagen Customer Protection

Campaign Work Procedure

91Q1 Customer Satisfaction Campaign

INOTE

- Damages resulting from improper repair or failure to follow these work instructions are the dealer's responsibility and are not eligible for reimbursement under this action.
- This procedure must be read in its entirety prior to performing the repair.
- Due to variations in vehicle equipment and options, the steps/illustrations in this work procedure may not identically match all affected vehicles.
- SD card software files are available for download from ServiceNet. See Appendix A for instructions on downloading Infotainment Software Updates.
- An SD card with at least 4 GB of storage will be required. Once the files are downloaded onto the SD card, the SD card can be used for all future vehicles affected by this action. The cost of the SD card and time to download the software is not covered under this action.

Required Tools



- VAS6150D Diagnostic Tester (or equivalent)
- VAS6154 Vehicle Communication Interface (or equivalent)



GRX3000VAS - Battery Tester/Charger (or equivalent)

Repair Instruction

Section A - Check for Previous Repair

If Campaign Completion label is present, no further work is required.



Enter the VIN in Elsa and proceed to the "Campaign/Action" screen.

On the date of repair, print this screen and keep a copy with the repair order.

- Confirm the Campaign/Action is open <arrow 1>. • If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

Proceed to Section B

The repair information in this document is intended for use only by skilled technicians who have the proper tools, equipment and training to correctly and safely maintain your vehicle. These procedures are not intended to be attempted by "do-it-yourselfers," and you should not assume this document applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Volkswagen dealer. ©2017 Volkswagen Group of America, Inc. and Volkswagen Canada. All Rights Reserved. September 2017

Section B – Repair Procedure

Software update/versions	
HMI Versions	
Function enabling codes (FEC, SWa	P)
ITR	



Select source)
	CD	
	USB device	
	SD card	

- Attach the GRX3000VAS Tester/Charger (or equivalent) to the vehicle battery.
- Switch the ignition ON.
- Switch the radio ON.
- Insert the SD card with software Delphi 755 into the 5F module SD card reader located in the glove box.

SD card software files are available for download from ServiceNet. See Appendix A for instructions on downloading Infotainment Software Updates.

- Enter "Service Mode" by pressing and holding • the "Menu" hard key button on the Infotainment unit for 10 seconds.
- Select "Software update/versions" . <as shown> on the touch screen menu.
- If the software level is 0755, no further work is required, proceed to Section C.
- If the software level is 0751, 0752 or 0753 <arrow>, select "Update" <as shown> on the touch screen menu.

Select "SD card" <as shown> on the touch screen menu.





Select device	Start .5
AP_FLASH	Some
AP_MMC	Y
78KOR	N
INIC	N
MIBLite2_APN	N/A
DUW028	N



• If this message is displayed, the update is not required. Remove the SD card with software Delphi_755 and proceed to Section C.

• Select "MST2_US_VW_P0633D" <as shown> on the touch screen menu.

 Select "Start" <as shown> on the touch screen menu.

• Select "Next" on the touch screen menu to begin the software update.



2017-01-10 21:30	P P
AP_FLASH	ОК
AP_MMC	ОК
78KOR	
INIC	1
MIBLite2_APN	
DUW028	-

• This screen will be displayed during the software update.

NOTE

The infotainment system may reboot several times during the update.

This screen will be displayed during the software update.

When the "Reverse documentation" screen is displayed, select "Cancel" <as shown> on the touch screen menu.

- The SD card update portion of the work • procedure is now complete.
- Press the "back" arrow in the upper right corner ٠ <as shown>.
- Remove the SD card from the 5F module in the glove box.

- Cycle the ignition off and then back on.
- Connect the VAS6150D Diagnostic Tester (or equivalent) to the vehicle.
- Start the ODIS program.
- Upon ODIS startup, verify the "Diagnosis" operating mode is selected and perform a GFF scan of the vehicle.
- If fault "B201A: Checking software version management" is stored in the infotainment control module - address word 005F, perform the following test plan:

I NOTE

Multiple faults, including databus faults, will store in several control modules during the software update due to a brief communication loss with the J794. These faults will be intermittent and should clear. The B201A fault will remain static, but does not affect functionality. Examples of faults that could store:

Address	Fault
0017	U1110 - Function restriction due to
	communication interruption
0019	U0065 - Vehicle Communication Bus E
	Performance
005F	U106A - Digital sound system control
	module No Communication
0075	U1121 - Databus missing message

	ik Johonnaldeni System Service - 3.0.3						100.0
mporter:	444	VIN:	3VWC17AU9GM511912		1.1	N	1
bealer: 8D:	03100	Engine:	all engine identifier codes	0)
ontrol modules	Orders DISS TSB Test pla	an Operation Special Functions			Operat	ling mode	es #
ests for the entit	ite vehicle	The Island			Q Di	agnosis	
Status Te	ests				10	iÓ.	
-	0025 - Online system te	st			10		
- 1	0025 - XCP Debug				-		_
	025 - Component protection fu	er froe			Ca Me	asurem	ent
		12.00			int 🔤	o.	
	0025 - Showroom mod				A AC	min	
-	KS-Master (Gateway) c	connection system					
00	05F - Information electronics of	control module 1 J794		1	Log		
	005F - Design status ch	heck/reset DTC memory			Data		
s	oftware version management			1	Data		
- 1	Adapt software (offline)				Extras		
100					Help		
	Adapting software				map		
-	Code online control mo	dule -			Info		¥
Perform test.	Display documents				33	131	0
	Idows Lanover			Read control modules aga	- Contra	Land.	100

Under the Special Functions tab, run the "005F-Design status check/reset DTC memory" test plan.

nporter: lealer: t0:	444 03100	VIN: Engine:	3VWC17AU9GM511912 all engine identifier codes	0		
	DISS TSB	Operation			Operating mo	des *
Reset BZD/FSP			Ĺ	Complete/Continue	O Diagnosis	
	he Main-Unit via the Touch-S	icreen.Monitor			4	
NOTE:			Service Services of		A Measurer	ment
 The "restart" If no update h 	only appears on the touchso las been performed, no rest	reen monitor if the main unit was art of the Main Unit is not necessa	updated via a data carrier in advance. av		info.	
			-/		Al 1140	
					(Q.).	
			-			
					Q.11	8
			-		Log	
			-		Log Data	
			-		Log Data Extras	8

- When the test plan reaches the step to "restart . the Main-Unit via the Touch-Screen-Monitor", hold the radio's power button down for 10 seconds to reboot the J794. Once the radio turns back on, select Complete/Continue.
- Once the test plan ends, the B201A fault should clear.
- Exit the scan tool.
- Send the Diagnostic log online to GFF Paperless.
- Remove the battery charger.
- Close the battery cover.

Continue to Section C

Section C – Campaign Completion Label

Install Campaign Completion Label

Fill out and affix Campaign Completion • Label, part number CAMP 010 000, next to the vehicle emission control information label.

i TIP

Ensure Campaign Completion Label does not cover any existing label(s).

The repair information in this document is intended for use only by skilled technicians who have the proper tools, equipment and training to correctly and safely maintain your vehicle. These procedures are not intended to be attempted by "do-it-yourselfers," and you should not assume this document applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Volkswagen dealer. ©2017 Volkswagen Group of America, Inc. and Volkswagen Canada. All Rights Reserved. September 2017

Appendix A – Software Download Instructions

- The download process must be performed on an ODIS machine with a valid certificate, in administrator mode.
- When formatting the SD card, all files that are currently on the card will be deleted.
- To view the video listed in the Instructions and Tools, the video must be saved to the ODIS desktop in order to view.



• Right click on the SD card <arrow 1> and select Format <arrow 2>.

Skeeyele Bin Binogaad Binogaad Binogaad B	Image: Computer (model) 4 Search Computer (model) Reading the source (model) Image: Computer (model) Hard Disk Drives (2) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) Image: Computer (model) </th <th>VIII CORL OF SUC FROMINGS</th>	VIII CORL OF SUC FROMINGS
		← 師 ■ ● 4:14 PM 2/15/2017
Select the FA	T32 format <arrow>.</arrow>	
() NOTE		
If the wrong file form	mat is selected, the SD card cannot be read by the Infotainment C not be able to be performed.	Control Module and the

	Volkswagen		ServiceNet	
	Home Campaign UPDATEs	Technician References	Mah Training VGCA Vehicle Workshop Else2Go	
	VW Home	Accessories		1
		Bluetooth Class Action Settlement	R	
		Communications		
		DTC List	ts in the second se	
		Electric Drive	Please click here to view TDI Monitoring Program - "Campaign 23Q3" - 2.0L Phase 1 Emissions Modification Gen 3	
	150 -	Electrical System	Current ODIS Service version: Application V4.0.0 - Diagnostic Content 2.33.1	
		Elsa Newsletter	Current WITECH version: V.13.04.18	
		ElsaPro Job Aids	The Elsa2Go App has been updated. Please click here for download link and instructions.	
		Engine	 Note: The current version of the app is no longer available. 	
		Google Search		
	Feedback • ServiceNet feedback • For reporting any Technical Helpline issue	Infotainment SW Updates (Requires ODIS to download: See technical bulletin 2044695)	2 agrams Wire & Launch Winng Diagrams	
	vwathelplinefeedback@vw.com	Measured Value Blocks		
		Pending Service Solutions	anter og, der a lankela, i renas, sindnite	
	Related Websites	Quick Ref Spec Books	it's New	
	 Volkswagen Special Tools & Equipment O Ordering Website 	Repair Group Reference Guide- ElsaPro	Category Publication Document	
//www.vwhub.com/snetljo	ct/en/web/vw/technician-references rature	TDI Approved	hing 02/15/2017 For all training related content, please visit https://www.wwebsource.com/ ing 02/15/2017 For all training related content, please visit http://www.datarunners.net/TRC/default.aspx.	

- Using a scan tool with a valid certificate:
 - Open ServiceNet, select Technician Reference <arrow 1>. Then select Infotainment SW Update 0 <arrow 2>.

ass Action Settlement	
lions	
e	
stem	
tter	
Aids	
rch	
nt SW Updates (Requires ODIS to See technical bulletin 2044695) inons and Tools eneration 1 (Model Year 2015 and STI, and SportWagen only) eneration II (Model Year 2016 and beyond Touareg) alue Blocks vice Solutions pee Books p Reference Guide-ElsaPro ed Modification Repair Monitoring	
Canada	

		My Sites 👻 🕥	US, CAN 👻
Viteo	agen	ServiceNet	
н		Vehicle Workshop Elsa2Go iagnostics Equipment Elsa2Go	
► VW	Technician References Infotainment SW Updates (Requires OD.,	[A]	
• MIE	ructions and Tools Informational Video Generation 1 (Model Year 2015 eGolf, GTI, Golf, SportWagen only)		
	Generation II (Model Year 2016 and beyond ept Touareg)		
		Save Save as	2
	Do you want to run or save 7z1514-x64.exe (1.30 MB) from mirrorserver2.vwhub.com?	Run Save Save and run	
💿 🌔 🎬 🔉		-	11:57 AM 2/15/2017
Select 7zip	<arrow 1="">.</arrow>		
Select Sav	e as <arrow 2="">.</arrow>		
I NOTE			
If the 7-Zip progra	m is already installed on the scan tool being used, this ste	p can be ignored.	

	Save As	X	
Volkswagen	🚱 🔍 🖛 Desktop 🔸	- ++ Search Desktop	ServiceNet
	Organize 🔻 New folder		
Home Camp Circu	A 🔆 Favorites		orkshop uipment Elsa2Go
+ VW + Technician R	Desktop		= 0
	Recent Places E VAS6150C System Folder	E CONTRACTOR OF CONTRACTOR	
Instructions and Tools	4 Tibraries	L	
 MIB Generation 1 (Mode and SportWagen only) 	Documents Computer System Folder		
MIB Generation II (Model)	Music E Pictures Network		
except Touareg)	P 🖶 Videos System Folder		
	A 1 Computer - McAfee Security Scan	Plus	
	File name: 7z1514-x64.exe		
	Save as type: Application (*.exe)	-	
	- Hide Folders	Save Cancel	
			-
Do you want to run	or save 7z1514-x64.exe (1.30 MB) from mirrorserver2.vwhub.co	m? Run :	Save Cancel ×
(a) (a) (b) (b)	😪 🦪 🚍		- 🗎 🍡 🕩 🕯



Select Run <arrow 2>. •

Recycle Sin Biogustian Biogustian Filmburget, 921964 asian	usassadat it2703/com.	ageour Hannaa
elefstopaan Reference Belegeonies Reference	Destination folder:	
Victore Security Stan VSDS folderse 1922 VSDS folderse 1922		- 🖀 🔒 4) 🗁 2.58 PM 2/20/2017
• Select Install <arrow>.</arrow>		

Exercision of the environmentation of the environmenta	My Sites 👻 🔘	US, CAN -
Home Campaign Circulars UPDATEs Technician References Owner's Manual and Maintenance Pre-Delivery Training VGCA Warranty Vehicle Marranty Workshop Equipment Elsa2Go • VW • Technician References • Infotainment SW Updates (Requires OD • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • <td< td=""><td></td><td></td></td<>		
Home Campaign UPDATEs Hanual and References Pre-Delivery Training VGLA Vence Pre-Delivery Elsa2Go • VW • Technician References • Infotainment SW Updates (Requires OD Image: Comparison of C	Votemper ServiceNet	
	Home Campargn UPDATEs Decisionan Manual and Pre-Delivery Training Vocat Vence Workshop Elsa2Go	
MIB Generation 1 (Model Year 2015 eGolf, GTI, Golf, and SportWagen only) MIB Generation II (Model Year 2016 and beyond except Towareg) 2016	WW Technician References Infotainment SW Updates (Requires OD	Q.
MIB Generation 1 (Model Year 2015 eGolf, GTI, Golf, and SportWagen only) MIB Generation II (Model Year 2016 and beyond except Touareg) 2016		
except Touareg) 2016		
2016		
	2016	

	ub.com/snetljct/en/web/vw/1461 🔎 = 🚔 🖒 🔯 2017 - ServiceNet 🛛 🗙	_	俞 ☆ 8
	My Sites	• •	US, CAN 👻
	Voltswagen Servi	ceNet	
	Home Campaign UPDATEs Technician Owner's Manual and Pre-Delivery Training VGCA Vehicle Workshop Maintenance Warranty Diagnostics Equipment	Elsa2Go	
	VW Technician References Infotainment SW Updates (Requires OD	10	
	* 2016 [Deiphi 755]		
	> 2017		
		Save	
		Save Save as	2
	Do you want to open or save MST2_US_VW_P0633D_0755_Nav Radio.7z (911 MB) from mirrorserver2.vwhub.com? Open Save V	Save as Save and open	
s 🎯 🚆	Do you want to open or save MST2_US_VW_P0633D_0755_Nav Radio.7z (911 MB) from mirrorserver2.vwhub.com? Open Save V	Save as Save and open	2 1:05 PM 1:05 PM 8/21/2017
		Save as Save and open	1:05 PM

	🛃 Save As			
Volkswagen	G v E Desktop +	 ✓ 4 Search Desktop 	ServiceNet	
	Organize - New folder	비~ - 🔞		
Home Car Cir	cu 🖌 🙀 Favorites		brkshop Elsa2Go	
• VW • Technician • 2016	Recent Places E VAS6150C System Fold		[a]	
	Ibraries Image: Computer Image: Computer Image: Computer			
	File name: MST2_US_VW_PQ_P0247T-0247	unstripped.7z		
	Save as type: 7Z File (*.72)	_unsupped./2		
	Hide Folders	Save Cancel		
	pen or save MST2_US_VW_PQ_P0247T-0247_unstripped.7	z (1.00 GB) from mirrorserver2.vwhub.com? Open S	ave 🔻 Cancel 🛪	Tree
	🧏 🚮 🚍		-	12:00



• Select Extract to "MST2_US_VW_P0633D_0755_Nav Radio\" <arrow 2>.



	The second se		1			e	- 0
) - 🕨 + MST2_U	IS_VW_P0631D_0753 +	+ ++ Search MST2_US_VW_P0631D_0753 P	CO . Computer	,	• 4y 31	earch Computer	
Organize 🔹 📜 Ope	n Share with 👻 🔎 n N	ew folder 🔠 💌 📆 🔞	Organize - System pro	perties Uninstall	or change a program »	. ÷.	- 11
Pravorites Pavorites Desktop Desktop Desktop Desktop Desktop Desktop Desktop Desktop Desktop Ubraines Ubraines Distaines Utideos Computer Local Disk (C:) Deten (D:) Removable Disk (F:) SD (G:) Network	Nar	w folder III V Date modified Type 1/17/2017 10:04 AM File folder 1/17/2017 10:04 AM File folder 1/17/2017 10:05 AM Text Document	Favorites Desktop Downloads Recent Places Libraries Documents	 Hard Disk Drive Local Disk 164 GB free Daten (D: 9.59 GB fr Devices with Ree DvD RW II Removab 1.62 GB free SD (G:) 	es (2) (C;) ee of 214 GB ee of 9.75 GB ermovable Storage (3)		
3 items seler	ted Date modified: 1/17/2017 10:05 /	M		oup: WORKGROUP son: Intel(R) Core(TM)	Memory: 4.00 GB i5-33		
6	0 😆 😫	-				- 🖻 🎕 🔿 🛶	40
Check t	he box <arrow> 1</arrow>	to select all files.					
NOTE							
important	that ALL files in th	he unzipped folder are se	lected.				

The repair information in this document is intended for use only by skilled technicians who have the proper tools, equipment and training to correctly and safely maintain your vehicle. These procedures are not intended to be attempted by "do-it-yourselfers," and you should not assume this document applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Volkswagen dealer. ©2017 Volkswagen Group of America, Inc. and Volkswagen Canada. All Rights Reserved. September 2017

			- 6	2 23	
MST2_U	IS_VW_P0631D_0753 +	+ 47 Search MS	T2_U5_VW_P06310_075	3 , 0	CO Search Computer
Organize 👻 🍃 Oper	n Share with 🕶 Burn	New folder	i≢ • E	0	Organize 🕶 Properties System properties Uninstall or change a program » 📰 💌 🗍
Favorites Desktop Dewnloads Dewnloads Recent Places Documents Documents Music Pictures Videos Computer Local Disk (Cr) Daten (Dr) Removable Disk (Fr) SD (Gr) SD (Gr)	NAR_VW NAR_VW 2.bt	1/17/2017 10:04 AM Fit	rpe So le folder le folder at Document	1 КВ	 ★ Favorites ▶ Desktop ▶ Downloads ▶ Recent Places ▶ Libraries ▶ Documents ▶ Music ▶ Pictures ♥ Videos ▶ Computer ▲ Local Disk (C) ▶ Devices with Removable Storage (3) ▶ Devices with Removable Storage (3) ▶ Devices with Removable Storage (3) ▶ Documents ▶ SD (G) ▶ Network
3 items selec	ted Date modified: 1/17/2017 1	117 0:04 AM			SD (G:) Space used: Total size: 1.84 GB Removable Disk Space free: 1.84 GB File system: FAT32

Image: Second Computer • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • • <t< th=""></t<>
System properties Uninstall or change a program System properties Uninstall or change a program
intes Hard Disk Drives (2) kitop Local Disk (C:) Tak GB free of 214 GB Daten (0:) System Places Daten (0:) System Places Devices with Removable Storage (3) tores cos DVD RW Drive (E) Removable Disk (F:) Tab GB free of 1.86 GB tores tores

The SD card is now ready for use. ٠