

| Model(s)       | Year                     | Eng. Code | Trans. Code | VIN Range From | VIN Range To |
|----------------|--------------------------|-----------|-------------|----------------|--------------|
| Golf, Golf GTI | 2015 - <mark>2017</mark> | All       | All         | All            | All          |

## **Condition**

**60 17 03** June 7, 2017 **2043031** Supersedes Technical Bulletin 60-16-03 (V601603) dated February 25, 2016 to include additional model year.

#### **Rattle or Creaking Noise from Panoramic Sunroof**

A rattle or creaking noise may be heard from the rear of the Panoramic Sunroof when driving on uneven roads with the sunroof closed.

## **Technical Background**

Rattle or creaking noise is caused by the relative movement between the glass panel seal and body when the sunroof is closed

### **Production Solution**

Not applicable.



### **Service**

#### Apply self-adhesive protective film to vehicle body:

- Cut the protective film sheet (part number AKL 448 300 04) into 3 strips 12 mm wide x 290 mm (290 mm is the length of the long side of the protective film sheet).
- Move the glass panel to the tilt open position.
- Thoroughly clean the contact area between the rear glass panel seal and the body.
- Apply the self-adhesive protective film strip to the body (Figure 1, in red).
- · Close the glass panel.

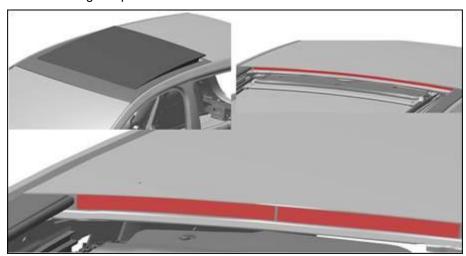


Figure 1) Area to apply the self-adhesive film (glass panel removed for illustration purposes).



## **Warranty**

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual 1) Model(s) Year(s) Eng. Code(s) Trans. Code(s) **VIN Range From** VIN Range To 2015 - <mark>2017</mark> Golf, Golf GTI ΑII ΑII ΑII ΑII **SAGA Coding** Claim Type: Use applicable Claim Type 1) **Damage Location Damage** Service Number: **HST** (Depends on Service Code No.) Use applicable when 6042 0010 indicated in Elsa (L/R) **Parts Manufacturer** Golf, Golf GTI 3ME 2) Labor Operation 3): 60422399 = 30 TUInstall self-adhesive protective film **Causal Part: Select Labor Operation** 60422399 Diagnostic Time 4) **GFF Time expenditure** 01500000 = 00 TU max.NO **Road Test** 01210002 = 10 TU max. YES 01210004 = 10 TU max.**Technical Diagnosis** 01320000 = 00 TU max. NO

Claim Comment: Input "As per Technical Bulletin 2043031" in comment section of Warranty claim.

<sup>1)</sup> Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only

<sup>2)</sup> Code per warranty vendor code policy.

<sup>3)</sup> Labor Time Units (TUs) are subject to change with ELSA updates.

<sup>4)</sup> Documentation required per Warranty Policies and Procedures Manual.



## **Required Parts and Tools**

| Part No:       | Part Description | Quantity |  |
|----------------|------------------|----------|--|
| AKL 448 300 04 | Protective film  | 1        |  |

Part numbers are accurate at time of publication. Always refer to ETKA for the latest part information.

No Special Tools required.

### **Additional Information**

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

| Document Control Revision Table |                |                |  |  |  |  |  |
|---------------------------------|----------------|----------------|--|--|--|--|--|
| Instance Number                 | Published Date | Version Number | Reason For Update                            |  |  |  |  |
| 2043031/4                       | 6/7/17         | V601703        | Include additional model year applicability. |  |  |  |  |
| 2043031/1                       | 2/1/16         | V601601        | Original Publication.                        |  |  |  |  |