

Parktronic: No warning tones although the warning segments are flashing red

Topic number	LI82.85-P-066991
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	08-31-2017
Validity	Model 213, 222 with code 531 (COMAND Online) and code 808 (Modification year 2017).
Reason for change	
Reason for block	

Complaint:

After a reset of an active profile in the COMAND Online control unit (A26/17), the Parktronic warning segments may flash red without any warning tones.

Cause:

COMAND Online control unit (A26/17) software possibly needs to be updated.

Remedy:

Software update of COMAND Online control unit (A26/17) to software release E170.1 or higher.

The required software release is available with XENTRY version 07/2017 or newer.

As an immediate measure, the volume for the warning tones can be reset in the Vehicle menu in the COMAND Online control unit (A26/17).

Note: Replacing the control unit does not remedy the complaint.

Symptoms
Communication/information / Warning and control system / Parking assist / PARKTRONIC / Acoustic warning malfunction / Front left
Communication/information / Warning and control system / Parking assist / PARKTRONIC / Acoustic warning malfunction / Front right
Communication/information / Warning and control system / Parking assist / PARKTRONIC / Acoustic warning malfunction / Rear
Communication/information / Warning and control system / Parking assist / PARKTRONIC / Acoustic warning malfunction / General
Communication/information / Warning and control system / Parking assist / PARKTRONIC / Function / Automatic shutoff
Communication/information / Information display / Acoustic output / Signal inoperative

XENTRY TIPS

Control unit/fault code		
Control unit	Fault code	Fault text
A26/17 - Audio or COMAND (Audio) (HU55)	-	-

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
54-0650	MAINTAIN ON-BOARD ELECTRICAL SYSTEM VOLTAGE		820E1 50	
82-9905	PERFORM SOFTWARE UPDATE FOR RADIO/COMAND		820E1 50	
54-1011	PERFORM QUICK TEST		820E1 50	