

Audio 20: Wrong date filed in system settings

Topic number	LI82.85-P-066931
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	08-18-2017
Validity	Model 205 with code 506 (Audio 20 radio, navigation capable NTG5.5) and without code 355 and code 357. Model 205, 253 with code 522 (Audio 20 radio, navigation capable NTG5) and code 154 and without code 355 and code 357.
Reason for change	
Reason for block	

Complaint:

One or more of the following behaviors may occur:

- In the system settings for the Audio 20 control unit (A26/17) the wrong date is displayed and this cannot be corrected
- Internet radio inoperative
- MB-Apps nonfunctional
- Android Auto nonfunctional

Note: These symptoms may occur increasingly after replacement of the instrument cluster (A1) or when the vehicle was deenergized.

Attachments	
File	Description
Date is incorrect and not adjustable.JPG	Picture of clock

Cause:

Software release of Audio 20 control unit (A26/17) may lead to the complaint.

Remedy:

As soon as a software update is available, it will be communicated to you through this TIPS document.

Important: Do not replace Audio 20 (A26/17) or the instrument cluster (A1) as the complaint may reoccur.

Symptoms
Communication/information / Information display / Displays / Clock / Nonfunctional
Communication/information / Information display / Displays / Clock / Display segments missing

XENTRY TIPS

Communication/information / Information display / Displays / Clock / Synchronization with navigation system nonfunctional
Communication/information / Communication / Internet/email / Internet function / No connection possible

Control unit/fault code		
Control unit	Fault code	Fault text
A26/17 - Audio or COMAND (Audio) (HU55) (E (213),C (205))	-	-

Attachments

Date is incorrect and not adjustable.JPG:

