



Preliminary Information

PIT5585 Intermittent Pop Noise From The Speakers Followed By A Reset Of The Radio and Clock

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Impala	2015 - 2016	All	All	All	All
Chevrolet	Colorado	2015 - 2016	All	All	All	All
Chevrolet	Silverado	2015 - 2016	All	All	All	All
Chevrolet	Suburban	2015 - 2016	All	All	All	All
Chevrolet	Tahoe	2015 - 2016	All	All	All	All
GMC	Canyon	2015 - 2016	All	All	All	All
GMC	Sierra	2015 - 2016	All	All	All	All
GMC	Yukon	2015 - 2016	All	All	All	All
Involved Region or Country		North America				
Additional Options (RPO)		IO3				
Condition		Some customers may complain of an intermittent pop noise from the speakers followed by a reset of the radio and clock. Upon inspection, the technician will not find any codes stored.				
Cause		This may be the result of a radio software concern.				

Correction:

If this concern is experienced, check for codes and proper battery cable connections. If concerns, are found follow SI repair/diagnostic procedures and repair as necessary. If there is no cause found, reset the clock on the radio but do not replace any parts at this time as engineering is evaluating this concern.

Warranty Information

Labor Operation	Description	Labor Time
3480598	Check for Codes, Check Battery Cable Connections, and Set Clock	.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	

