

Service Update

17266 Misrouted Heater Core Hose Contacts Brake Vacuum Pipe



Reference Number: N172092900

Release Date: July 2017
Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Equinox	2018	2018	LYX	1.5L Engine

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	The brake booster vacuum pipe may become abraded due to heater hose misrouting creating an eventual vacuum leak.
Correction	Inspect for heater hose misrouting, brake vacuum pipe wear, and re-route heater hose if necessary, replacing worn components.

Parts

No parts are required for this repair.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103302	Verify Power Brake Booster Vacuum Pipe Routing (inc rerouting if req'd)	0.2	ZFAT	N/A
	Add: Replace Power Brake Booster Vacuum Pipe	0.1		

Service Procedure

1. Open the hood and install fender covers.

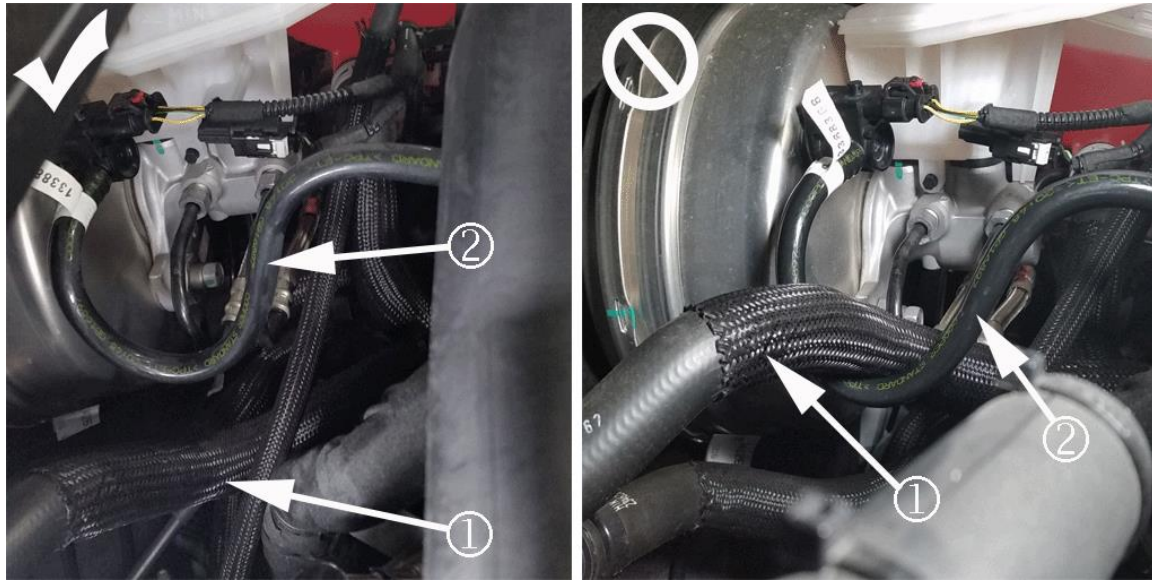


4757626

2. Locate the power brake booster vacuum pipe (1).

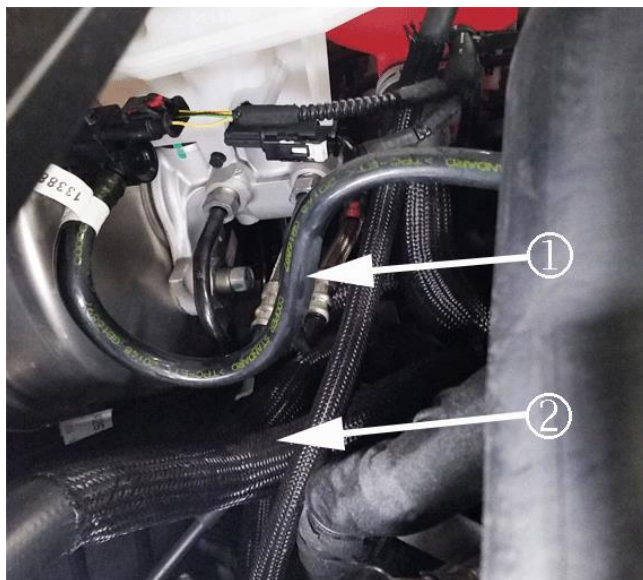
Service Update

17266 Misrouted Heater Core Hose Contacts Brake Vacuum Pipe



4830136

3. Verify the heater inlet hose (1) is NOT contacting the power brake booster vacuum pipe (2).
 - If the heater inlet hose is NOT contacting power brake booster vacuum pipe, no further action is required.
 - If the heater inlet hose is contacting the power brake booster vacuum pipe, inspect the power brake booster vacuum pipe for damage.
 - If the power brake booster vacuum pipe is NOT damaged, proceed to the next step.
 - If the power brake booster vacuum pipe is damaged, replace the power brake booster vacuum pipe and proceed to step 5. Refer to *Power Brake Booster Vacuum Pipe Replacement (LYX)* in SI.
4. Disconnect the power brake booster vacuum pipe. Refer to *Power Brake Booster Vacuum Pipe Replacement (LYX)* in SI.



4830140

5. Reinstall the power brake booster vacuum pipe ensuring the power brake booster vacuum pipe is routed above the heater inlet hose as shown above. Refer to *Power Brake Booster Vacuum Pipe Replacement (LYX)* in SI.

Service Update

17266 Misrouted Heater Core Hose Contacts Brake Vacuum Pipe



Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4515
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 31, 2017

Subject: 17266 - Service Update
Misrouted Heater Core Hose Contacts Brake Vacuum Pipe

Models: 2018 Chevrolet Equinox Equipped with 1.5L Engine (LYX)

To: All General Motors Dealers

General Motors is releasing Service Update 17266 today. The total number of U.S. vehicles involved is approximately 3,388. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated July 31, 2017. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS