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IMPORTANT WARRANTY INFORMATION

REF 17-021

Effective 07/31/2017

Release 07/31/2017

SUBJECT OWL Enhancement: Improved Searches

❖ OWL
Change

As a result of collaboration with the Joint Application Development (JAD) Committee, DTNA is pleased to announce recent upgrades to OWL that will enhance the user experience: improved search functionality in part and labor searches.

❖ Search
Parameters

Parts and labor searches have been upgraded on the *Parts and Labor Lookup* (PLL) screen and within claims:

- The *Contains* radio button is now the default to allow for broader search results
- OWL looks for results containing any of the search terms, in any order, even if only part of the search term is present, and returns all possibilities; a wild card is not needed
 - o Applies to:
 - The *Name* field in a Part Lookup search
 - The *Description* field in a Labor Lookup search
 - o Limitation: Users may enter up to three (3) words in the *Name* or *Description* fields; if more words are entered, OWL displays an error message.

Part #:

Business Unit:

DTNA

Part Lookup (6 records returned. Viewing records 1 - 6)

Name:

dash board

☐ Begin With
 ☒ Contains

Go

Part #A	Name	Component	Component Description
22-53753-000	LOUVER-DASH OUTBOARD L	001-001-221	LOUVER - DIRECTIONAL, OUTLET DUCT, A/C
22-53753-001	LOUVER-HVAC,DASH OUTBOARD RH	001-001-221	LOUVER - DIRECTIONAL, OUTLET DUCT, A/C
22-53754-000	LOUVER-DASH INBOARD,LH	001-001-221	LOUVER - DIRECTIONAL, OUTLET DUCT, A/C
22-53754-001	LOUVER-DASH INBOARD RH	001-001-221	LOUVER - DIRECTIONAL, OUTLET DUCT, A/C
22-69624-000	VENT-DASH,OUTBOARD,LH	002-008-042	VENT - DASH
22-69624-001	VENT-DASH,OUTBOARD,RH	002-008-042	VENT - DASH

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❖ Includes
Button
Visibility

For labor searches on the *PLL* screen and within claims, results now return with the *Includes* button. Users can review what a particular labor operation includes before making any selection.

Labor Lookup (30 records returned. Viewing records 1 - 30)

SRT	SRT Description	Includes	Hours	Component
☐ 190-6200A	AIR FILTER HOUSING R/R, INSTALLATION OF SPACERS IN BRACKETS	Includes	1.0	AIR CLEANER ASSEMBLY - ENGINE, COMPLETE
☐ 420-6049A	AXLE, REAR - NON DRIVE W/WELDING BRACKETS AND MOUNTS, R/R	Includes	6.0	012-001-003
☐ 420-6050B	AXLE HOUSING, REAR DRIVE AXLE W/ WELDING BRACKETS AND MOUNTS, R/R	Includes	1.7	AXLE HOUSING ASSEMBLY - COMPLETE, DRIVEN, REAR
☐ 378-6205A	SLIDE BRACKET, JOST FIFTH WHEEL, R/R	Includes	1.5	SLIDE OR SADDLE PLATE - SLIDING LOWER COUPLER AS
☐ 383-5010A	QUARTER FENDER, REINFORCEMENT, ADDING BRACKETS(SB31-30)	Includes	0.5	MUD FLAP - CHASSIS FAIRING, REAR
☐ 599-6060A	BRACKET, IDLER, ABP APU, R/R	Includes	0.5	BRACKET - IDLER PULLEY, FAN
☐ 599-6060B	BRACKET, IDLER (PRE-5/06 UNITS), ABP APU, R/R	Includes	0.5	BRACKET - IDLER PULLEY, FAN
☐ 599-6063A	BRACKET, FRAME, ABP APU, R/R	Includes	1.5	MOUNTING BRACKET - APU
☐ 599-6066A	BRACKET, MUFFLER, ABP APU, R/R	Includes	0.5	MOUNTING BRACKET - STAND OUT, MUFFLER

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version online: Important Warranty Information Letters are available at DTNACONnect > Warranty Lit > Warranty Letters

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.