



Volkswagen

Service Information

Workshop Equipment

Number: VSE-17-10

Subject: Battery Service Strategies & EFB Battery Charging

Date: Jun. 23, 2017

With the addition of Enhanced Flooded Batteries (EFB) to our vehicles, Volkswagen Group of America would like to provide you with some important information regarding battery service strategies and EFB charging.

Currently, there are no menu options in the INC-940 or GRX-3000-VAS battery chargers to support EFB charging. Beginning July 15th we will release a software update and installation instructions for the GRX-3000-VAS which will include EFB charging technology.

To charge EFB batteries with the current equipment please refer to the charging menus and specifications listed in the table below.

Midtronics GRX-3000-VAS:

Charging > Manual > DIN spec on battery > Voltage > 14 Volts Max > Timed > 60 Minutes.

Midtronics INC-940:

Manual > 1.0 Hour > DIN spec on battery.

OR

Automatic > VW > Choose Test > In vehicle > AGM > Test type > Other.

The Volkswagen Tools and Equipment Program is currently offering special promotional pricing on the GRX-3000-VAS.

This special pricing is in anticipation of a US and Canada dealer distribution of the GRX-3000-VAS which will take place beginning in August. This special pricing will be good through the end of 2017.

If you need a GRX-3000-VAS prior to the scheduled distribution, there is a limited supply available at the special promotional pricing however, please note the following:

- Orders will be fulfilled as stock is available.
- Orders submitted after July 15th will be fulfilled through the scheduled distribution.
- Units ordered prior to July 15th will not be supplied with the revised software and will require updating when the software becomes available.

Dealers who have already purchased a GRX-3000-VAS will not be auto-shipped a second unit as part of the scheduled August distribution.

The INC-940 cannot be updated to support current battery technologies and will no longer be supported for use once the GRX-3000-VAS distribution takes place.