

Technical Service Bulletin

91 MIB2 Scale: Radio preset selected without input from control panel

91 17 53 2048535/1 September 26, 2017.

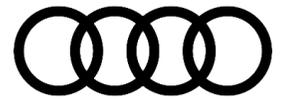
Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2017	All	MIB2 High Nav with automatic DSG
A4	2018	A000001 - A021855 Or N000001 - N002990	MIB2 High Nav with automatic DSG

Condition

Customer may report that the radio preset buttons activate without pressing the button (Figure 1).



Figure 1. Radio station preset activated.



Technical Service Bulletin

Technical Background

Internal connection concern can cause invalid signals to be sent to the main control module.

Production Solution

Improved MMI control panel.

Service

1. Perform visual inspection of the MMI control panel for signs of outside influence. Ensure the buttons are working properly when physically pressed. If outside influence is found, or the buttons are stuck/sticking, this TSB does not apply.



Note:

Outside influence includes physical items such as key tags, chip cards, or coins which could activate the sensors in the preset buttons. Other forms of outside influence include liquid or other debris inside the MMI control panel.

2. Remove the MMI control panel, refer to the workshop manual for instruction.
3. Inspect the label of the MMI control panel for the Hardware Number (Figure 2A) and Version Number (Figure 2B).



Technical Service Bulletin

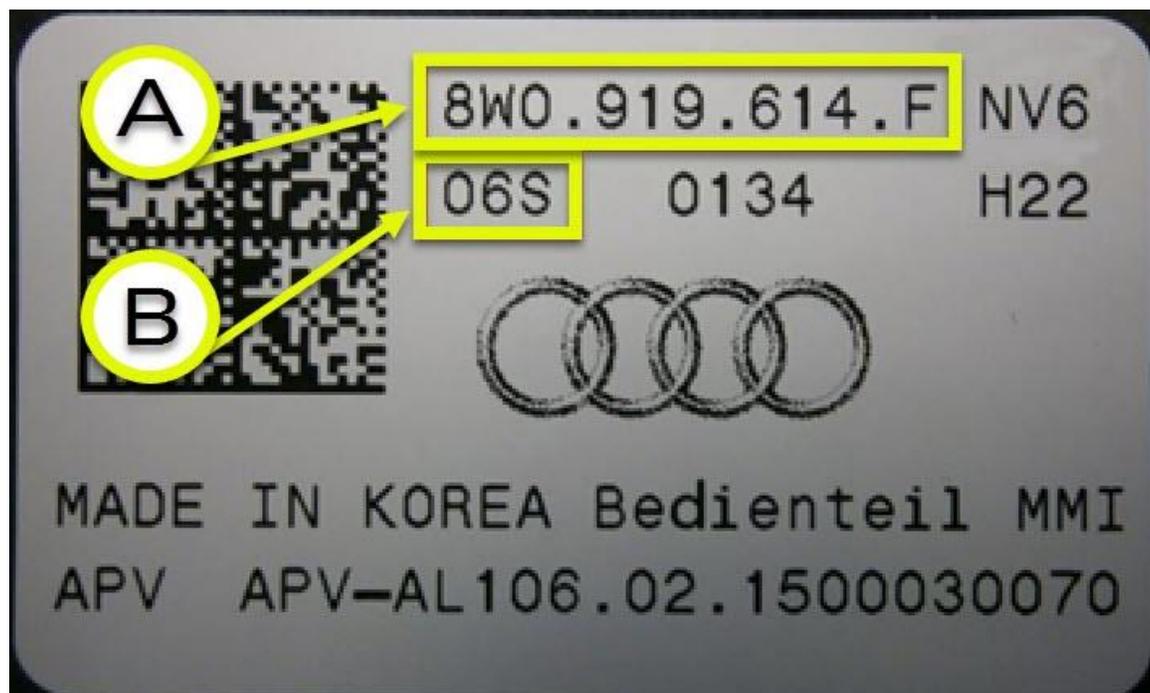


Figure 2. A: Hardware Number. B: Hardware Version.

4. If the hardware number of the removed part is found in the table (Figure 3), and the hardware version number is equal to or lower than the corresponding hardware version, replace the MMI Control Panel. Consult the parts catalog for part number.

If the hardware number is not found in the table (Figure 3), or the hardware version is higher than the corresponding hardware version, this TSB does not apply.

Hardware Number	Hardware Version (Or Lower)
8W0.919.614.M	14S
8W0.919.614.N	15S

Figure 3. Hardware table.



Technical Service Bulletin

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9195		
Damage Code:	0040		
Labor Operations:	Multimedia operating unit remove + reinstall	9195 1900	60 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 100 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2048535/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

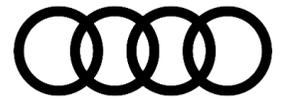
Required Parts and Tools

Part Number	Part Description	Quantity
See ETKA	MMI Control Panel	01 (If necessary)

Additional Information

All parts and service references provided in this TSB (2048535) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

©2017 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of



Technical Service Bulletin

Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.