

Technical Service Bulletin

90 Camera control module (DTC B200FF1 and/or B200FF2 Internal malfunction)

90 17 82 2048926/1 September 26, 2017.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, Q7	2016 - 2017	All	With multifunction camera
A5, Q5	2018	All	With multifunction camera

Condition

Customer statement:

In the driver information system one or several of the following messages are displayed:

- · Audi pre sense malfunction
- Traffic sign detection: Malfunction
- · Adaptive cruise control with congestion assistant not available
- Audi active lane assist: currently not available.

Workshop findings:

One of the following DTC(s) is stored in the camera control module, R242 (address word 00A5) as either static or sporadic:

- DTC B200FF1 (internal malfunction)
- DTC B200FF2 (internal malfunction)

Technical Background

During its start phase the camera recognizes a malfunction in the internal communication.

Production Solution

Analysis is ongoing.



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Service

- 1. If only DTC B200FF1 (internal malfunction) is logged, then replace the camera control module.
- 2. If both DTCs B200FF1 and B200FF2 are logged, then replace the camera control module.
- 3. If only DTC B200FF2 (internal malfunction) is logged, proceed as follows:
 - Delete the DTC.
 - If the DTC is not logged again, return the vehicle to the customer. It is <u>not necessary</u> to replace the front camera.
 - If the DTC stays active or is logged again, replace the camera control module.



Claims with a replaced camera control modules which only had the DTC B200FF2 once may be denied.

Warranty

Claim Type:	440 up to 40 Months /50 000 Miles					
Claim Type:	• 110 up to 48 Months/50,000 Miles.					
	G10 for CPO Covered Vehicles – Verify Owner.					
	If vehicle is outside any warranty, this Technical Service Bulletin is informational only.					
Service Number:	9638					
Damage Code:	0040					
Labor Operations:	ons: A4, A5, and Q5:					
	Camera Driver Assist Sys remove + reinstall	9638 5500	40 TU			
	Camera Driver Assist Sys Adjust	9638 1550	40 TU			
	Preparation Driver Assist Calibration	9092 0050	30 TU			
	Vehicle front + rear checked	4495 0100	70 TU			
	Q7:					
	Camera Driver Assist Sys replaced	9638 5550	20 TU			
	Inside mirror removed + reinstalled	6827 1900	20 TU			
	without Camera Driver Assist Sys adjust	9638 1550	40 TU			



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	without Preparation Driver Assist Calibration	9092 0050	30 TU	
	without Vehicle front + rear check	4495 0100	70 TU	
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 100 TU)	
	Road test prior to service procedure	No allowance	0 TU	
	Road test after service procedure	0121 0004	10 TU	
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)			
Claim Comment:	As per TSB #2048926/1			

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
80A 907 217 * (Q5)	Front Camera for driver assistance programs	01
8W6 907 217 * (A5)		
8W0 907 217 * (A4)		
4M0 907 217 * (Q7)		
4M0 955 609	Silicone pad for front camera	01

Additional Information

All parts and service references provided in this TSB (2048926) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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