
From: Quality Compliance
Sent: Thursday, January 19, 2017 2:42 PM
Subject: Special Service Campaign G0Y – Remedy Notice - Certain 2006 – 2008 Model Year RAV4 - Center No.2 Exhaust Pipe Sub-Assembly (Muffler)
Attachments: G0Y-Remedy Dealer Package-Published 1.19.17.pdf; G0Y TI RAV4 Rem 011917.pdf

Condition

Toyota has received reports that certain 2006 through 2008 Model Year RAV4 vehicles (equipped with a V6 (2GR) engine) operated in specific cold climate areas where high amounts of road salt are used (“Cold Climate States”) may exhibit more-than-normal corrosion to the vehicle’s Center No.2 Exhaust Pipe sub-assembly (muffler). Toyota investigated these reports and determined that this condition may lead to rust perforation in the muffler. This condition is unrelated to and separate from normal surface rust which is commonly found on metallic surfaces after some years of use and/or exposure to the environment.

The following states and the District of Columbia are covered by this campaign and will be known as the “Cold Climate States” under this campaign. CT, DE, IL, IN, KY, MA, MD, ME, MI, MN, NH, NJ, NY, OH, PA, RI, VA, VT, WI, and WV.

Remedy

Any authorized Toyota dealer will inspect the condition of the covered vehicle’s muffler. Depending upon the results of the inspection, Toyota will perform one of the following remedies at **NO CHARGE** to the owner.

- If it is determined that there is **no rust perforation** in the vehicle’s muffler, the dealer will install an Insulator Cover over the muffler.
- If it is determined that there is **rust perforation** in the vehicle’s muffler, the dealer will replace the muffler with a newly designed one.

Covered Vehicles

There are approximately 37,300 specific 2006 through 2008 Model Year RAV4 vehicles registered in the Cold Climate States that are covered under this Special Service Campaign.

Please reference the attachments for additional details.

Dealers will be notified on January 19, 2017 at approximately 3:00 pm Pacific time.

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