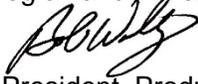


INTEROFFICE MEMORANDUM

Original Publication Date: August 28, 2017

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Bob Waltz 
Group Vice-President, Product Quality and Service Support

Subject: Limited Service Campaign H0F – **Remedy Notice**
Certain 2005 – 2010 Model Year Tacoma
Certain 2007 – 2008 Model Year Tundra
Certain 2005 – 2008 Model Year Sequoia
Frame Corrosion Resistant Compound (CRC) Application

Specific information for Region support is provided below.

Toyota will initiate a Limited Service Campaign (LSC H0F) to apply Corrosion Resistant Compound to key areas of the vehicle’s frame for the following vehicles located in the 20 Cold Climate States¹:

- Certain 2005 to 2010 Tacoma** - **Available**
- 2007 to 2008 Tundra – **Not Yet Available**
- 2005 to 2008 Sequoia – **Not Yet Available**

On May 21, 2017, a settlement of claims in a *class action lawsuit* regarding frame corrosion was finally approved. This finally approved *class action settlement* includes inspection of the customer’s frame, and if the frame meets or exceeds the Rust Perforation Standard based on the Court-ordered inspection criteria, the frame will be replaced at no cost to the customer.

This settlement will also include CRC (Corrosion Resistant Compound) application. Toyota is currently preparing parts for CRC application process. When available, CRC application will only be available for vehicles registered in the Cold Climate States¹ that pass frame inspection criteria, and did not:

- Previously have the frame replaced, if a Tacoma and/or:
- Previously had the frame sprayed with CRC under any previous campaign, if a Tacoma

Activity	Estimated Launch Timing*	Notes
Frame Inspection	Available	As necessary
Tacoma Frame CRC Application	Available	Only for vehicles that do not meet or exceed the Rust Perforation Standard based on Court-ordered inspection criteria; only for Cold Climate States ¹ ; expires May 20, 2019
2008 Sequoia Frame CRC Application	September 2017	
Tundra Frame CRC Application	September 2017	
2005-2007 Frame CRC Application	September 2017	

* Estimated Launch Timing is subject to change based on availability of remedy parts.

¹ – District of Columbia (DC), CT, DE, IL, IN, KY, MA, MD, ME, MI, MN, NH, NJ, NY, OH, PA, RI, VA, VT, WI, and WV.

Note: This campaign covers vehicles **currently registered** in the following Cold Climate States (together, “Cold Climate States”): **District of Columbia (DC), CT, DE, IL, IN, KY, MA, MD, ME, MI, MN, NH, NJ, NY, OH, PA, RI, VA, VT, WI & WV.**

****2005-2008 Tacoma – If frame was previously replaced and/or sprayed under a previous campaign, it will not be applicable to this LSC and will not be loaded under the campaign designation on TIS. The class members/customers are still eligible for Frame Inspection and Replacement Program.**

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on August 28, 2017 at 3:30 PM CT.

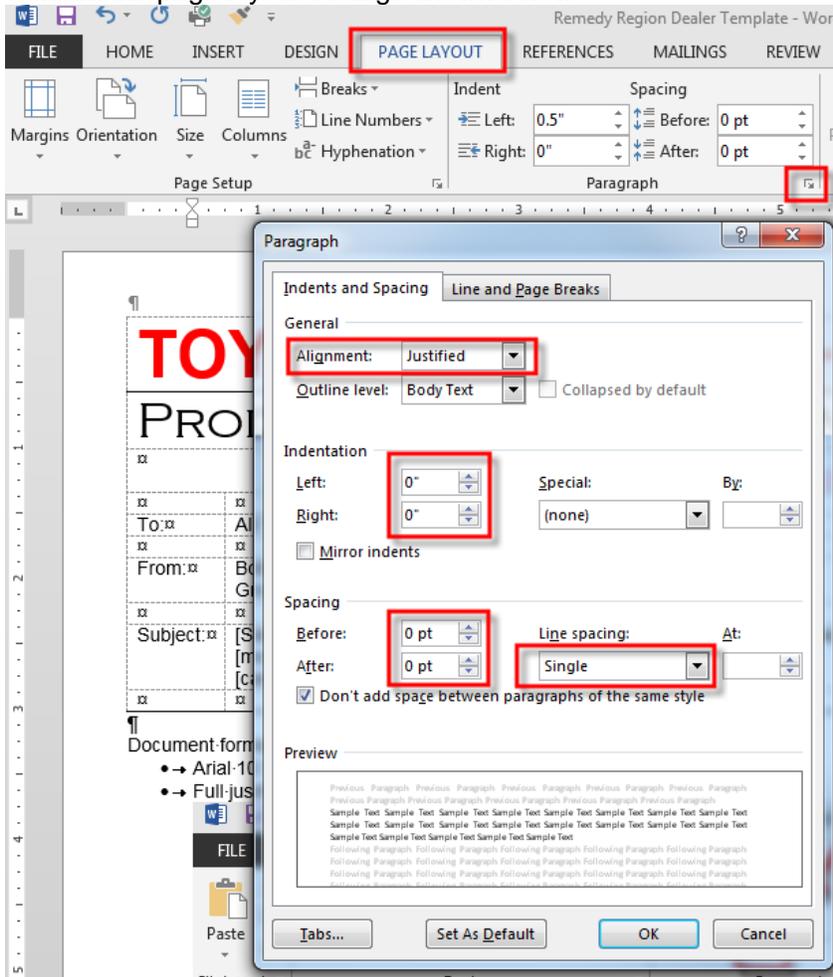
Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.

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