

**From:** Quality Compliance  
**Sent:** Monday, August 28, 2017 3:06 PM  
**Subject:** Limited Service Campaign H0F - Certain 2005–2010 Model Year Tacoma, Certain 2007–2008 Model Year Tundra, Certain 2005–2007 Model Year Sequoia, Certain 2008 Model Year Sequoia - Frame Corrosion Resistant Compound (CRC) Application - INTERNAL  
**Attachments:** H0F - Dealer Packet.pdf; 05 -10 Tacoma CRC Application TI 8-28.pdf; H0F - Region Letter TMNA.PDF

Toyota will initiate a Limited Service Campaign (LSC H0F) to apply Corrosion Resistant Compound to key areas of the vehicle's frame for the following vehicles located in the 20 Cold Climate States<sup>1</sup>:

- Certain 2005 to 2010 Tacoma\*\* - **Available**
- 2007 to 2008 Tundra – **Not Yet Available**
- 2005 to 2008 Sequoia – **Not Yet Available**

On May 21, 2017, a settlement of claims in a *class action lawsuit* regarding frame corrosion was finally approved. This finally approved *class action settlement* includes inspection of the customer's frame, and if the frame meets or exceeds the Rust Perforation Standard based on the Court-ordered inspection criteria, the frame will be replaced at no cost to the customer.

This settlement will also include CRC (Corrosion Resistant Compound) application. Toyota is currently preparing parts for CRC application process. When available, CRC application will only be available for vehicles registered in the Cold Climate States<sup>1</sup> that pass frame inspection criteria, and did not:

- Previously have the frame replaced, if a Tacoma and/or:
- Previously had the frame sprayed with CRC under any previous campaign, if a Tacoma

Activity	Estimated Launch Timing*	Notes
Frame Inspection	Available	As necessary
Tacoma Frame CRC Application	Available	Only for vehicles that do not meet or exceed the Rust Perforation Standard based on Court-ordered inspection criteria; only for Cold Climate States <sup>1</sup> ; expires May 20, 2019
2008 Sequoia Frame CRC Application	September 2017	
Tundra Frame CRC Application	September 2017	
2005-2007 Frame CRC Application	September 2017	

\* Estimated Launch Timing is subject to change based on availability of remedy parts.

<sup>1</sup> – District of Columbia (DC), CT, DE, IL, IN, KY, MA, MD, ME, MI, MN, NH, NJ, NY, OH, PA, RI, VA, VT, WI, and WV.

Note: This campaign covers vehicles currently registered in the following Cold Climate States (together, "Cold Climate States"): **District of Columbia (DC), CT, DE, IL, IN, KY, MA, MD, ME, MI, MN, NH, NJ, NY, OH, PA, RI, VA, VT, WI & WV.**

**\*\*2005-2008 Tacoma – If frame was previously replaced and/or sprayed under a previous campaign, it will not be applicable to this LSC and will not be loaded under the campaign designation on TIS. The class members/customers are still eligible for Frame Inspection and Replacement Program.**

**Remedy**

Over the next few months, owners of the covered vehicles will receive a notification requesting them to bring their vehicles to an authorized participating Toyota dealership in the Cold Climate States. The dealership will inspect the condition of the vehicle's frame. Based upon the results of the inspection, the dealership will do one of the following:

- If significant rust perforation is **not** found, the dealer will apply Corrosion-Resistant Compounds (CRC) to key areas of the vehicle's frame at **no charge** to the owner, subject to certain requirements and limitations further discussed below.
- If significant rust perforation is found, the dealer will replace the vehicle's frame at **no charge** to the owner, *under the applicable Warranty Enhancement Program (ZH6, ZH7, ZH8, or ZH9) if all conditions of the warranty enhancement are met.*

Prior to the application of the CRC, the frame must be inspected and determined to not have significant rust corrosion based on the court-ordered rust perforation standard. If the frame does not pass the inspection criteria, see Warranty Enhancement Policy ZH6, ZH7, ZH8, or ZH9, depending on model and model year. Application of the CRC will be available until **May 20, 2019**. All CRC application must be **performed and completed** on or before the program expiration date, unless the customer brought their vehicle in for inspection on or before this date and the Toyota dealership has good cause for not performing and completing the CRC application before this date.

**Covered Vehicles**

Note: This campaign covers vehicles **currently registered** in the following Cold Climate States: **District of Columbia (DC), CT, DE, IL, IN, KY, MA, MD, ME, MI, MN, NH, NJ, NY, OH, PA, RI, VA, VT, WI & WV.**

There are approximately 197,100 vehicles covered by this Limited Service Campaign.

Model Name	Model Year	UIO	Production Period
Tacoma	2005 – 2010*	77,800	Mid-September 2004 – Mid-July 2010
Tundra	2007 – 2008	79,800	Late October 2006 – Mid-August 2008
Sequoia	2005 – 2008	39,500	Late March 2004 – Early August 2008

This Field Action expires on May 20, 2019.

**Please reference the attachments for additional details.**

**Dealers will be notified on August 28, 2017 at approximately 3:30PM Central time.**

Thank you for your support,

Quality Compliance Department  
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We are unified in our passion to provide the finest ownership experience.



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