



SI M01 11 16
Warranties

January 2017
Technical Service

OC3 SEAT OCCUPANCY MAT: LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILES

This Service Information bulletin supersedes SI 01 11 16 dated December 2016

MODEL

R55 (Cooper Clubman) (N12) Model years 2008 to 2010 produced 10/20/2007 to 7/22/2010	R55 (Cooper Clubman) (N16) Model years 2011 to 2014 produced 7/23/2010 to 6/27/2014	R55 (Cooper S Clubman) (N14) Model years 2008 to 2010 produced 11/22/2007 to 7/23/2010	R55 (Cooper S Clubman) (N18) Model years 2011 to 2014 produced 7/19/2010 to 6/27/2014
R55 (Cooper S JCW Clubman) (N14) Model years 2009 to 2012 produced 5/8/2008 to 6/29/2012	R55 (Cooper S JCW Clubman) (N18) Model years 2013 to 2014 produced 9/6/2010 to 6/21/2014	R56 (Cooper Hardtop) (N12) Model years 2007 to 2010 produced 11/16/2006 to 7/23/2010	R56 (Cooper Hardtop) (N16) Model years 2011 to 2013 produced 7/23/2010 to 11/21/2013
R56 (Cooper S Hardtop) (N14) Model years 2007 to 2010 produced 11/14/2006 to 7/23/2010	R56 (Cooper S Hardtop) (N18) Model years 2011 to 2013 produced 7/23/2010 to 11/19/2013	R56 (Cooper S JCW Hardtop) (N14) Model years 2009 to 2012 produced 5/16/2008 to 6/30/2012	R56 (Cooper S JCW Hardtop) (N18) Model year 2013 produced 7/19/2012 to 11/21/2013
R57 (Cooper Convertible) (N12) Model years 2009 to 2010 produced 12/2/2008 to 7/22/2010	R57 (Cooper Convertible) (N16) Model years 2011 to 2015 produced 10/25/2010 to 6/12/2015	R57 (Cooper S Convertible) (N14) Model years 2009 to 2010 produced 12/2/2008 to 7/22/2010	R57 (Cooper S Convertible) (N18) Model years 2011 to 2015 produced 2/5/2011 to 6/5/2015
R57 (Cooper S JCW Convertible) (N14) Model years 2009 to 2012 produced 2/9/2009 to 6/27/2012	R57 (Cooper S JCW Convertible) (N18) Model years 2013 to 2015 produced 9/5/2010 to 5/28/2015	R58 (Cooper Coupe) (N16) Model years 2012 to 2015 produced 6/22/2011 to 4/29/2015	R58 (Cooper S Coupe) (N18) Model years 2012 to 2015 produced 7/12/2011 to 5/1/2015
R58 (Cooper S JCW Coupe)	R58 (Cooper S JCW Coupe) (N18)	R59 (Cooper Roadster) (N16)	R59 (Cooper S Roadster) (N18) Model

(N14) Model year 2012 produced 6/22/2011 to 7/2/2012	Model years 2013 to 2015 produced 9/5/2012 to 4/29/2015	Model years 2012 to 2015 produced 2/2/2012 to 4/17/2015	years 2012 to 2015 produced 11/24/2011 to 4/17/2015
R59 (Cooper S JCW Coupe) (N14) Model year 2012 produced 1/28/2012 to 6/29/2012	R59 (Cooper S JCW Coupe) (N18) Model years 2013 to 2015 produced 7/19/2012 to 4/16/2015	JCW = John Cooper Works	



Attention: The “Model” information above is for informational purposes only, it is not to be used as the “only” deciding factor.

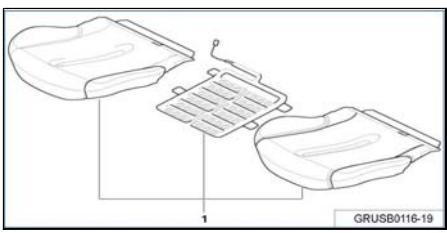
The determination of vehicle eligibility and extended limited warranty component coverage must always first be done by performing a VIN-specific DCSnet Warranty Inquiry.

Please refer to the “Eligible Vehicles” section of this bulletin.

INFORMATION

For the above-referenced vehicles, MINI USA, a division of BMW of North America, LLC (“MINI USA”) is extending the limited warranty for the front passenger’s **OC3 seat occupancy mat to:**

- **10 years/120,000 miles as determined by the vehicle’s original in-service date**

	<ul style="list-style-type: none"> • Item #1: These “component-specific” limited warranty extension applies to defects in materials or workmanship. • This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the MINI New Passenger Car Limited Warranty.
---	---



Note: This bulletin is notice of a “limited warranty extension.” This is **NOT** a notice of a Recall or Service Action.

There is no immediate repair required unless the MINI vehicle is currently experiencing a problem.

Customer Notification Letter – VIN and Component-specific Warranty Extension

Even though this is **NOT** a Recall, MINI USA will be sending VIN-specific customer notification

letters in a phased release.

ELIGIBLE VEHICLES

UPDATE! To assist you in identifying the “eligible vehicles” that have this component-specific extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN-specific “Vehicle Comment” shown below:

For this vehicle, the front passenger’s OC3 seat occupancy mat limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the MINI New Passenger Car Limited Warranty. Please see SI M01 11 16 (DC 65 77 90 03 00).



Note: “Before performing a repair” and submitting a claim: First confirm that the vehicle

has the above “Notice of Limited Warranty Extension” in the DCSnet Warranty Inquiry “Vehicle Comments” section.

The “model year” production start (SOP) and end date (EOP) for a specific “model variant” within a “Series” will vary, please do not use a vehicle’s production date as the sole deterrent for this coverage.

If you have related eligibility and/or coverage questions, please send an e-mail with the VIN(s) and your questions to the appropriate regional “questions” e-mail address prior to performing any repairs.

PARTS INFORMATION



Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s VIN

to locate the applicable replacement part numbers.

- **Only order these parts in the quantities needed to address customers’ vehicles that have confirmed failures.**
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related items that also need to be replaced/used and claimed.

WARRANTY INFORMATION

The front passenger’s OC3 seat occupancy mat limited warranty extension to 10 years/120,000 miles applies to “eligible US-specification MINI vehicles” that are registered, operated and have their covered repair performed by an authorized MINI dealer in the United States (including Puerto Rico).

This coverage supersedes the coverage that is provided under the MINI NEXT Certified Pre-

Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should the OC3 seat occupancy mat fail again, this component is covered by the remaining portion of the extended limited warranty coverage period.



The existing limited warranty coverage for all other parts **has not** changed.





Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission

Claim this work with the defect code and the applicable labor operations provided below.

Defect Code:	6577900300	OC3 Seat Occupancy Mat Limited Warranty Extension
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as "Charging battery")
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
 65 77 604	Refer to KSD2	 Replacing sensor mat for passenger recognition (after vehicle diagnosis)
And:		

 61 00 710	Refer to KSD2	 Programming/encoding control unit(s) (not including CAS)
Or:		
 61 00 720	Refer to KSD2	 Programming/encoding control unit(s) (with CAS)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered Main labor operation; however, it does require an individual punch time and an explanation on the repair order in the claim comments section.

And, if necessary:

Sublet – Bulk Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (Please do not use the part numbers for claim submission)
---------------	--	---

Sublet reimbursement calculation for claiming the “used quantities” of repair-related bulk materials (MINI part numbers) is at dealer net plus your dealer’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

Vehicle Programming and Coding

When ISTA/P automatically reprograms and codes all the vehicle’s control modules that currently “do not have” the latest software and if control module failures occur during this programming procedure:

- Please claim this consequential control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Other Repairs

Control module failures that occurred “prior” to performing the “OC3 Mat replacement-related” programming procedure:

- When “covered” under an applicable limited warranty, claim this other control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

For the “Models” listed above and under this extended limited warranty, MINI USA, a division of BMW of North America, LLC (“MINI USA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the MINI New Passenger Car Limited Warranty.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine MINI parts and/or used MINI passenger car parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized MINI dealer or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request “online” at www.MINI-RP.com under the following reference:

- **M-ELWR 2016 OC3 Seat Occupancy mat 10Y120M**

Reimbursement Request Procedure

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website, the customer-pay reimbursement attachment to this bulletin and the soon to be mailed customer letters all provide information as to “what” documentation is needed to be supplied to support a prior repair.

Alternative methods to request reimbursement, either through the mail or by fax, are also provided.



A copy of the “Customer-pay” reimbursement attachment may be printed and provided to the customer.

ATTACHMENTS

View PDF attachment [M011116 Prior Customer-pay Repairs](#).

[Copyright ©2017 BMW of North America, Inc.]