



SERVICE ACTION: DELIVERY STOP: REAR SIDE WINDOWS MAY NOT BE PROPERLY AFFIXED TO BODY

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information bulletin supersedes SI B51 48 16 **dated December 2016**.

MODEL

F15 (X5)

AFFECTED VEHICLES

This Service Action involves F15 (X5) vehicles produced from November 29, 2016 to November 30, 2016.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader. The affected vehicles will be identified with the comment: **STOP011934 B51 48 16 Rear Side Window**.

SITUATION

Affected vehicles are susceptible to rear quarter window leakage in the future.

CAUSE

The glue used to attach these windows may have been applied incorrectly.

CORRECTION

Replace both rear quarter (fixed) windows in vehicles specified.

PROCEDURE

For vehicles that show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader:

1. Follow **REP 51 36 070 "Removing and installing / replacing left or right side window."**
2. Replace both rear side windows.



PARTS INFORMATION

Part Number	Description	Quantity
83 19 2 289 180	Repair kit window glass	1
51 37 7 167 039	Velcro fastener	6
51 37 7 305 771	Rear side window (fixed) left	1
51 37 7 305 772	Rear side window (fixed) right	1

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	00 51 10 04 00	
Labor Operation:	Labor Allowance:	Description:
00 64 274	28 FRU	Removing and Installing both rear side windows (Main work)
Or		
00 64 818	26 FRU	Removing and Installing both rear side windows (Plus work)

ATTACHMENTS

View PDF attachment [B612816 Delivery Stop Legal](#).

View PDF attachment [B514816 VIN List](#).

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