



WHEEL COVER PILOT PROGRAM

MODEL

F30 (3 Series Sedan)	F31 (3 Series Sports Wagon)	F32 (4 Series Coupe)	F33 (4 Series Convertible)
F34 (3 Series GT)	F36 (4 Series Gran Coupe)		

INFORMATION

BMW is piloting/testing a measure that is designed to help prevent brake disc/rotor surface corrosion on new vehicles during transportation and storage.

Starting January 2017 and through March 2017, “300” (F3x) 3 Series and 4 Series vehicles produced at the Munich plant will be additionally equipped with wheel mounted protection covers (Bodyguard®, a white-colored mild adhesive film) as shown below.

	<p>These “300 pilot vehicles” will be shipped randomly to various BMW centers across the United States.</p>
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SITUATION

If your center receives one or more of these pilot vehicles, please perform the brake disc/rotor condition inspection as instructed in the following download and fill-out the attached questionnaire.

tinyurl.com/j4vhqrr

Your expedited and honest feedback is very important and appreciated.

For each brake disc condition inspection/questionnaire completed on a pilot vehicle, a VIN-specific claim submission for the specified FRU allowance can be entered (one-time). Please refer to the Warranty Information section below.

PROCEDURE

When a (F3x) 3 Series or 4 Series vehicle is delivered your center with the “white” wheel mounted protection covers, please proceed as follows:

1. To ensure the pilot program’s purpose, please leave the Bodyguard® wheel protection covers on as long as possible, preferably until the vehicle is handed over to the first customer at delivery.

The exception would be a vehicle that is delivered to your center and it appears that one or more wheels sustained transportation-related damage, please see below.

2. Create a new repair order or utilize an existing one, add a line item for inspecting the vehicle and filling out the attached questionnaire (Provided PowerPoint File).
3. After the wheel protection covers are removed, document the condition of the vehicle’s brake discs/rotors with photographs as outlined in the attachment.
4. Please be sure to also provide us with an opinion related to these covers.
5. Please convert the filled out PP-file into a PDF-file.
6. Create an Info Only PuMA case with the title:
 - “Wheel Cover Pilot Program” and
 - Attach the completed “.ppt file” that was PDF’d to this case.
7. On the repair order and in the claim comments (when entered), refer to “SI B34 13 16,” this procedure and provide the corresponding PuMA Info Case number.
8. Submit your claim for completing a pilot vehicle’s brake disc/rotor condition inspection and questionnaire.

WARRANTY INFORMATION

In case a wheel cover is damaged at arrival, please take this cover off and judge the wheel for transportation damage. If the wheel got damaged during transport, please claim that issue according to the usual transport claim procedure.

Reimbursement for completing brake disc/rotor condition inspection and questionnaire on a pilot vehicle will be via normal claim entry utilizing the following information:

Defect Code:	85 82 02 68 WC	
Labor Operation:	Labor Allowance:	Description:
36 99 000*	10 FRU	Perform and complete brake disc/rotor condition inspection and questionnaire (Main work)

Or:		
34 99 000	8 FRU	Perform and complete brake disc/rotor condition inspection and questionnaire (Plus work – Vehicle is already in the workshop)

Transportation Damage

When a new vehicle arrives at your center, first inspect for visible and hidden “transportation damage.”

This includes inspecting the Bodyguard film (also installed on the wheels on these vehicles) for scraps, tears, impact marks and other indications of possible transportation damage.

This damage is the responsibility of the transport carrier. Please document and submit your claim as outlined in the Vehicle Transportation Damage Claims – Policies and Procedures manual in DCSnet.

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