



****Technical Campaign****

Shift Assistant

**R 1200 GS (K50, 0A11),
 R 1200 GS Adventure (K51, 0A12),
 R 1200 RT (K52, 0A13),
 R 1200 RS (K54, 0A15)**

Leadership circle

Marketing

Sale
 New motorcycles

Sale
 Used motorcycles

Aftersales

Administration

Service Information No. SI 23 001 17

Service Information No. SI 23 001 17

Shift Assisant 2341 External gearshift components

Details

During the course of the quality analysis carried out by BMW Motorrad, it has been determined that for the R 1200 models with the gearshift assistant (SA X222A) OE, a few faulty gearshift assistants have been installed in the production period from 09/02/2016 to 09/05/2016. Over the service life of the vehicle, there can be impairment of functions up to a loss of function of the gearshift assistants.

In the case of a loss of function, a gear change (without the gearshift assistant) is possible only with the actuation of the clutch lever.

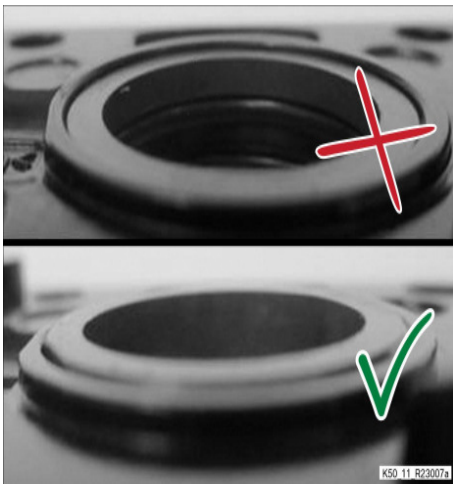


Figure 1:

- Top: Gearshift assistant with incorrectly installed bearing
- Bottom: Trouble-free gearshift assistant

Vehicles affected

In order to determine if a specific vehicle is affected by this Technical Campaign, it will be necessary to verify all vehicle VINs through a DCS Vehicle History Check. Based on the response of the system, either proceed with the repair or take no further action. Please note, affected VINs may not appear until 24-72 hours after the release of this bulletin.

NOTE: 51 VIN's are affected. Only order parts for confirmed affected VIN's

Production Solution

As of 09/06/2016, vehicles are produced with trouble-free gearshift assistants.

Service solution

The affected vehicles must be converted **before delivery** or at the next service visit.

Renew the gearshift assistant as described in labor operation 23 14 006.

The description of the required labor operation can be found in AIR "Repair instructions"

Service Information No. SI 23 001 17

Shift Assisant 2341 External gearshift components

Warranty processing

Defect code

00 23 13 00 00	Replacement of shift assistant
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FRU number

23 14 006*	Removing/installing shift assistant, 3 FRUs
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*Main Work: This main labor operations includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g. visual inspection, lubrication, cleaning parts etc.) and administrative tasks. Only one main labor operation can be claimed per repair visit. All other labor operations for any other line(s) must be claimed using plus code labor operations. Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claims submission and archiving requirements as applicable.

Part number

23 41 8 536 884	Shift Assistant Pro
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Questions regarding this bulletin?

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