



SI M01 04 17
Warranties

May 2017
Technical Service

N18 FUEL TANK PURGE/BREATHING/VENT VALVE: LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILES

MODEL

R55 (Cooper S Clubman) (N18 Engine) Model Year 2013 produced from 7/2/2012 to 6/28/2013	R55 (JCW Clubman) (N18 Engine) Model Year 2013 produced from 9/6/2012 to 6/24/2013	R56 (Cooper S Hardtop) (N18 Engine) Model Year 2013 produced from 7/2/2012 to 6/29/2013	R56 (JCW Hardtop) (N18 Engine) Model Year 2013 produced from 9/5/2012 to 6/29/2013
R57 (Cooper S Convertible) (N18 Engine) Model Year 2013 produced from 7/2/2012 to 6/28/2013	R57 (JCW Convertible) (N18 Engine) Model Year 2013 produced from 9/5/2012 to 6/20/2013	R58 (Cooper S Coupe) (N18 Engine) Model Year 2013 produced from 7/2/2012 to 6/28/2013	R58 (JCW Coupe) (N18 Engine) Model Year 2013 produced from 9/5/2012 to 6/18/2013
R59 (Cooper S Roadster) (N18 Engine) Model Year 2013 produced from 7/2/2012 to 6/28/2013	R59 (JCW Roadster) (N18 Engine) Model Year 2013 produced from 7/19/2012 to 6/27/2013	R60 (Cooper S Countryman4) (N18 Engine) Model Year 2013 produced from 10/17/2012 to 6/28/2013	R60 (JCW Countryman) (N18 Engine) Model Year 2013 produced from 11/6/2012 to 6/28/2013
R61 (Cooper S Paceman) (N18 Engine with Automatic Transmissions) Model Year 2013 produced from 11/15/2012 to 6/28/2013	R61 (Cooper S Paceman) (N18 Engine with Manual Transmissions) Model Year 2013 produced from 1/15/2013 to 6/28/2013	R61 (JCW Paceman) (N18 Engine) Model Year 2013 produced from 2/23/2013 to 6/28/2013	JCW = John Cooper Works



Note: The "Model" information above is for informational purposes only, it is not the only

deciding factor.

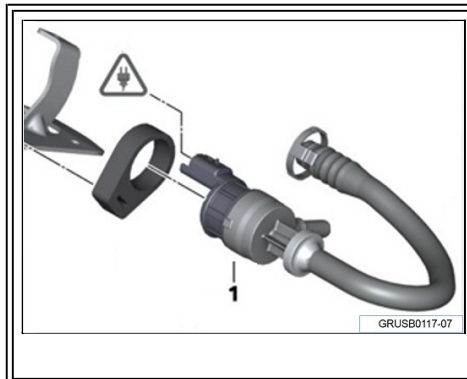
To determine vehicle eligibility and that this coverage applies, always perform a VIN-specific DCSnet Warranty Inquiry first.

Please refer to the “Eligible Vehicles” section of this bulletin for further details.

INFORMATION

For the above-referenced vehicles, MINI USA, a division of BMW of North America, LLC (“MINI USA”) is extending the limited warranty for the **fuel tank’s purge/breather/vent valve to:**

- **10 years/120,000 miles as determined by the vehicle’s original in-service date**



- Item #1: This “component-specific” limited warranty extension applies to defects in materials or workmanship.
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the New Passenger Car Limited Warranty.

This bulletin is notice of a “component-specific limited warranty extension.” This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the MINI vehicle is currently experiencing this problem

Even though this is **NOT** a Recall, MINI USA will be sending VIN-specific customer notification letters in a phased release

Customer Notification Letter – VIN and Component-specific Warranty Extension

Even though this is **NOT** a Recall, MINI USA will be sending VIN-specific customer notification letters in a phased release.

Note: A small number of model year 2012 and 2014 vehicle were included in the mailing, these VINs will also be “flagged” as “Eligible Vehicles.” The tank purge/breather/vent valve component-specific limited warranty extension will be honored, this only applies to these vehicles which have the corresponding DCSnet “Vehicle Comment.”

ELIGIBLE VEHICLES

To assist you in identifying those vehicles that have this “component-specific” extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry will be updated with the VIN and Component-specific “Vehicle Comment” shown below:

For this vehicle, the fuel tank purge/breather/vent valve limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as

determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the MINI New Passenger Car Limited Warranty, Please see SI M01 04 17 (DC 13 90 90 01 00).



Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above “Notice of Limited Warranty Extension” in the DCSnet Warranty Inquiry “Vehicle Comments” section.

The “model year” production start (SOP) and end date (EOP) for a specific “model variant” within a “Series” will vary, please do not use a vehicle’s production date as the sole determinant for this coverage.

If you have related eligibility and/or coverage questions, please send an e-mail with the VIN(s) and your questions to the appropriate regional “questions” e-mail address prior to performing any repairs.

PARTS INFORMATION



Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s

VIN to locate the applicable replacement part numbers.

- **Only order these parts in the quantities needed to address customers’ vehicles that have confirmed failures.**
- **“Only in conjunction with” parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed “in-conjunction” with performing a covered repair, these “required” additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

WARRANTY INFORMATION

The N18 fuel tank purge/breather/vent valve component-specific limited warranty extension to 10 years/120,000 miles applies to “eligible US-specification MINI vehicles” that are registered, operated and have their covered repair performed by an authorized MINI dealer in the United States (including Puerto Rico).

This coverage supersedes the coverage that is provided under the MINI NEXT/MINI Certified Pre-Owned Limited Warranty program or any BMW Group Vehicle Service Contract that applies to the vehicle

All other existing limited warranty coverage for the vehicle and other components has not changed.

Should this fuel tank purge fail again, this component is covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission

Claim this work with the defect code and labor operations provided below

Defect Code:	1390900100	Fuel Tank Purge/Breather/Vent valve - Limited Warranty Extension
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And/or, as necessary:		
13 00 002	Refer to KSD2	Check function of the Digital Motor Electronics (DME)
And:		
13 90 500	Refer to KSD2	Replacing tank venting valve

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Work time labor operation codes 61 00 006 and 13 00 002 are not considered a Main labor operations; however, they do require individual punch times and explanations on the repair and in the claim comments section.

And, if needed:

Sublet – Bulk Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (MINI part number, please do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming the “used quantities” of repair-related bulk materials (MINI part numbers) is at dealer net plus your dealer’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, MINI USA, a division of BMW of North America, LLC (“MINI USA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the MINI New Passenger Car Limited Warranty.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine MINI parts and/or used MINI passenger car parts

Requesting Reimbursement for a “Previous Repair” that Qualifies

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized MINI dealer or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request “online” at www.MINI-RP.com under the following reference:

- **M-ELWR 2017 Tank Purge/Vent Valve10Y120M**

Previous Repair - Reimbursement Request Procedures and Inquires

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website and attached sample customer letter provides information as to “what” documentation is needed to be supplied to support a prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

MINI Customer Reimbursement Center

Attention: M-ELWR 2017 Fuel Tank Ventilation Purge Valve 10Y120M

P.O. Box 561089 Dallas, Texas 75356

Fax number: 877-457-0214

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-203-1331

MINI Owner/Operator Inquiries and Assistance

For all other questions, please contact the MINI USA Motorer Relations and Services via email at MINI.assistance@askMINIUSA.com or via telephone at 1-866-ASK-MINI (275-6464).

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

ATTACHMENTS

View PDF attachment [M010417 Sample Customer Letter](#).

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MINI



May 2017

This "Important Limited Warranty Information" is provided to the MINI vehicle with the Vehicle Identification Number (VIN) of AAAA...AA.

Dear MINI Motorer:

MINI USA is committed to the ultimate in product satisfaction to our Motorers

Towards that end, MINI is extending the limited warranty for the:

- Fuel Tank Ventilation Purge Valve

On the above-referenced vehicle to:

10 years/120,000 miles, whichever occurs first, as determined by your vehicle's original in-service date

This "component-specific" limited warranty extension applies to defects in materials and workmanship and is subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the MINI New Passenger Limited Warranty.

This is notice of a "limited warranty extension." This is not a notice of a Recall or Service Action.

If a repair to this component is required, please contact your nearest authorized MINI dealer in the United States or Puerto Rico to schedule an appointment. Your authorized MINI dealer will determine the vehicle's eligibility and review the scope of repair covered by this component-specific limited warranty extension.

After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized MINI dealer in the United States (including Puerto Rico) free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other "unrelated" issues are not covered under the terms of this limited warranty extension.

The integrity of our products is essential to MINI's success and our Motorers' trust. We are determined to exceed your expectations and hope this warranty extension further enhances your motoring experiences.

Sincerely,

MINI USA, a division of BMW of North America, LLC

Company

BMW of North America, LLC

BMW Group Company

Mailing Address

PO Box 1227
Westwood, NJ
07675-1227

Telephone

(800) 831-1117

E-mail

Customerrelations@
bmwusa.com

Website

bmwusa.com



777-3002-0714

Previous Motorer-Pay Repair Reimbursement - Limited Warranty Extension

MINI USA, a division BMW of North America, LLC



May 2017

VIN AAAAAAAAAAAAAAAAAA

Under this extended limited warranty, MINI USA, a division of BMW of North America, LLC will provide reimbursement for "qualifying Motorer -pay repairs" on eligible MINI vehicles that were performed prior to the release of this Motorer notification.

If you previously paid for a repair that you believe would now be covered under this limited warranty extension, please submit your reimbursement request online at www.MINI-RP.com.

Motorer -pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the MINI New Passenger Limited Warranty

Requesting Reimbursement for a Previous Repair that Qualifies

Repairs performed on ineligible vehicles or the diagnosis and repair of other unrelated issues, do not qualify for reimbursement.

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

Alternatively, you may mail or fax your request and documentation to:

MINI Customer Reimbursement Center
Attention: M-ELWR 2017 Fuel Tank Ventilation Purge Valve 10Y120M
P.O. Box 561089
Dallas, Texas 75356

Fax number: 877-457-0214

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-203-1331.

For all other questions, please contact the MINI USA Motorer Relations and Services via email at MINI.assistance@askMINIUSA.com or via telephone at 1-866-ASK-MINI (275-6464).

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other "unrelated" issues are not covered under the terms of this limited warranty extension.

Previous Motorer-Pay Repair Reimbursement – Documentation Checklist



MINI USA, a division of BMW of North America, LLC

Reimbursement is available to the MINI Motorer who incurred the expense.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address and your preferred contact telephone number(s):

Repair Order (RO) or Invoice

This document should include the following information:

- Motorer name and address
- Vehicle Identification Number ("VIN")
- The date of repair
- The mileage when the repair was performed
- Itemized breakdown of the labor charges for all repairs* including diagnosis
- Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs*

*For repair orders containing multiple repair line items, only the specific line item expenses that relate to the component that is covered by this extended limited warranty will be considered for reimbursement.

Proof of Payment

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as "PAID"
- Copy of a cancelled check
- Copy of a signed credit/debit card receipt
- Copy of a credit/debit card statement

Determining if an eligible vehicle's repair qualifies for reimbursement:

Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:

1. Why was the vehicle brought into the repair facility?
2. What was the repair facility's diagnosis?
3. What did the repair facility do to correct the concern and does it qualify?