BMW

SI B62 07 17
Instruments

May 2017
Technical Service

INSTRUMENT CLUSTER REMAINS DARK & DOES NOT START UP

MODEL

G12 (7 Series)	G30 (5 Series Sedan)	Vehicles produced up to 3/1/2017

SITUATION

The instrument cluster display remains dark when the vehicle is started.

CAUSE

Software in the instrument cluster incorrectly initiates the protection mode causing the cluster display to remain dark.

CORRECTION

Reprogram the vehicle.

PROCEDURE

For conditions that are similar to the situation described:

1. Perform diagnosis with the latest version of ISTA.

2. Program the vehicle using ISTA/P 3.61.3 or ISTA 4.05.12 or higher.

G12, G30	Target integration level: S15x-17-03-506 or higher

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW approved battery charger/power supply SI B04 23 10

For information on programming and coding with ISTA/P or ISTA 4, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

PARTS INFORMATION

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	6211208600	
Labor Operation:	**Labor Allowance:**	**Description:**
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		

61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD 2 as Charging battery)
And:		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Coding

When ISTA/P automatically reprograms and codes all the vehicle's control modules that "currently do not have" the latest software and if one or more control module failures occur "during" this programming procedure:

• Please claim this "consequential" control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Other Repairs

Control module failures that occurred "prior" to performing this programming procedure:

• When "covered" under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.