

May 2017 Technical Service

STEERING WHEEL BUTTONS DO NOT FUNCTION RELIABLY

MODEL

| F22 (2 Series | F23 (2 Series | F30 (3 Series Sedan) | F31 (3 Series Sport |
|----------------|----------------|----------------------|---------------------|
| Coupe) | Convertible) | | Wagon) |
| F32 (4 Series | F33 (4 Series | F34 (3 Series Gran | F36 (4 Series Gran |
| Coupe) | Convertible) | Turismo) | Coupe) |
| F80 (M3 Sedan) | F82 (M4 Coupe) | F83 (M4 Convertible) | |

SITUATION

- · Sporadic or continuous malfunction of multifunction steering wheel buttons
- · CC Message "Cruise control without function" displayed
- · Sporadic or continuous malfunction of shift paddles

CAUSE

Frictional corrosion on connector line (wiring harness) between switch cluster and steering wheel

CORRECTION

Replace the steering column switch cluster and steering wheel connecting line.

PROCEDURE

For conditions that are similar to the situation described:

- 1. Remove and replace the steering column switch cluster according to the repair instruction "61 31 008 Remove and install / replace the steering column switch cluster (SZL)".
- 2. Install a new steering wheel connecting
- 3. Reinstall all removed parts.



Note: Be certain to correctly route the wiring for the steering wheel connecting line as shown below



- Keep the area of the airbag counter piece area (A) clear to avoid the risk of crushing the harness. Be certain to use the routing guides (B) to run the cables.
 - 2. Be certain to use the routing guides (A) to run the cables.





3. Keep the area of the airbag counter piece (A) clear to avoid the risk of crushing the harness.



4. Keep the area of the cable connection clear (A).

PARTS INFORMATION

| Part Number | Description | Quantity |
|-------------|------------------------------------|----------|
| As per EPC | Connecting line for steering wheel | 1 |
| As per EPC | Steering column switch cluster | 1 |

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

| Defect Code: | 6112557900 | |
|------------------|------------------|---|
| | | |
| Labor Operation: | Labor Allowance: | Description: |
| 00 00 006 | Refer to KSD2 | Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work) |
| Or: | | |
| 00 00 556 | Refer to KSD2 | Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work) |
| And: | | |
| | | |

| 61 21 528 | Refer to KSD2 | Connect an approved battery charger/power supply (indicated in KSD 2 as Charging battery) |
|--------------------|----------------|---|
| And, as necessary: | | |
| 61 00 009 | Work Time (WT) | Troubleshooting electrical/electronic system |
| And: | | |
| 61 31 513 | Refer to KSD2 | Removing and installing steering column switch cluster (after vehicle diagnosis) |
| And: | | |
| 61 99 000 | 1 FRU | Work time to replace connecting line for steering wheel |

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 009 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section

Work time labor operation code 61 99 000 is not considered a Main labor operation. Also, since the "work time" FRU allowance to be claimed is specified, a separate punch time is not required.

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