SI B51 19 17
Body Equipment

May 2014
Technical Service

CRACKING NOISE FROM A-PILLAR

MODEL

F22 (2 Series Coupe)	F87 (M2 Coupe)	

SITUATION

There are cracking noises coming from the passenger's side A-pillar, when travelling on uneven surfaces.

CAUSE

Friction between overlapping body panels are producing noises when flexed.

CORRECTION

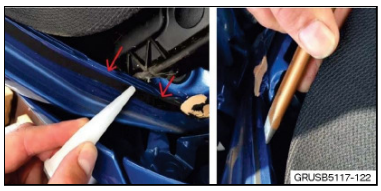
Separate sheet metal panels to eliminate friction point.

PROCEDURE

For conditions that are similar to the situation described:

1. Remove dashboard according to repair instructions "51 45 030 Removing and installing instrument panel trim".
2. Remove windshield according to repair instructions "51 31 000 Removing and installing windscreen".
3. Pry apart the edges of the overlapping sheet metal with a chisel or similar tool in the vicinity of the arrows in the picture.

Note: Be careful when separating the layers to minimize any marring of the surfaces.



4. Cover any damage to the finish with a paint pen
5. Reinstall all removed parts according to appropriate repair instructions.

PARTS INFORMATION

Part number	Description	Quantity
83 19 2 289 180	Sealing Kit (Windshield)	1

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	4121013900	
Labor Operation:	**Labor Allowance:**	**Description:**
51 45 030	Refer to KSD2	Removing and installing trim for instrument panel (main work)
Or:		
51 45 529	Refer to KSD2	Removing and installing trim for instrument panel (plus work)

If you are using a Main labor code for another repair, use the Plus code labor operation 51 45 529 instead.

And:

BMW Center Workshop – Remove and Install Windshield

Labor Operation:	Labor Allowance:	Description:
51 31 510	Refer to KSD	Removing and installing windshield (plus work)

Or:

Third-Party Sublet – Remove and Install Windshield

Sublet Code 3	Sublet amount, see below*	Third-party sublet for removing and installing windshield

And:

Labor Operation:	Labor Allowance:	Description:
41 00 009	2 FRU	Work time to pry apart the overlapping sheet metal edges identified above

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 41 00 009 is not considered a Main labor operation. Also, since the “work time” FRU allowance to be claimed is specified, a separate punch time is not required.

When additional work and parts are required as a “**direct result**” of performing the work procedures described in this bulletin, claim these items under the defect code listed above together the applicable labor operations listed in KSD2 with an explanation on the repair order and the claim comments.

Sublet – Bulk Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (BMW part number(s), please do not use the part numbers for claim submission)

Sublet reimbursement calculation for claiming the “used quantities” of repair-related bulk materials (BMW part numbers) is at dealer net plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section

***Sublet – Third-Party Work Procedures or Repairs**

Invoice the third-party cost charged with no handling or markup. The sublet amount must also include any discounts or allowances.

The appropriate sublet to claim for this repair procedure is determined by comparing the estimate and charged amount against the corresponding amount that is based on your warranty rates.

It is your center’s responsibility to review and ensure the amount requested to perform this work procedure is customary, fair and reasonable. Also, it must not exceed the scope of the repair work that is described in this bulletin.

Itemize the sublet amount on the repair order and in claim comment section.

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