



SERVICE ACTION: N63R ENGINE - REPLACE ENGINE OIL AND FILTER

New information provided by this revision is preceded by this symbol .

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information bulletin replaces SI B11 06 17 **dated March 2017**.

What's New:

- Warranty information clarified.

MODEL

G12 (7 series)

AFFECTED VEHICLES

This Service Action involves G12 vehicles produced from January 2015 to August 2016.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION

Premature engine wear may occur if an interim engine oil service is not performed before the first engine oil service is recommended or due.

PROCEDURE

Applies to vehicles that have a mileage of more than 1,200 miles on the odometer and have more than 2700 miles remaining before first engine oil service is due. You will have to review the current vehicle status and vehicle maintenance history to identify what scenario matches the vehicle. Select the procedure below that applies to the vehicle.

Vehicles that have already received the first engine oil service:

Take no further action and use labor operation 00 64 898 when entering the claim.

Vehicles with less than 1,200 miles on the odometer:

Take no further action and do not claim any labor for checking. Wait until the vehicle has accrued more than 1200 miles to perform the procedure.

Vehicles with less than 2,700 miles remaining until the first oil service is due:

Take no further action and use labor operation 00 64 898 when entering the claim.

Vehicles with greater than 1,200 miles on the odometer and more than 2,700 miles remaining until the first oil service is due:

Replace the engine oil and engine oil filter as per Repair Instruction 00 00 610 Engine oil service. Use Labor Operation 00 64 897 when entering the claim

Do not reset the CBS for the engine oil change.

PARTS INFORMATION

Part Number	Description	Quantity
11 42 7 583 220	Set-oil filter element	1
83 21 2 365 950	0W30 BMW engine oil - 1 liter	Up to 10.0 liters
or		
83 21 2 449 994	0W30 BMW engine oil - Tanker	Up to 10.0 liters

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information that applies:

Defect Code:	0011540400	
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No repair is necessary

Labor Operation:	Labor Allowance:	Description:
00 64 898	1 FRU	Engine oil change was carried out already between 1,200 miles and 12,000 miles and/or the vehicle has more than 12,000 miles.

Or:

Performing engine oil service between 1,200 miles and 12,000 miles

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Labor Operation:	Labor Allowance:	Description:
00 64 897	3 FRU	Replace engine oil, replace engine oil filter and reset CBS/CBR data (Plus work)

And:

Sublet – Bulk Materials

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (BMW part number(s), please do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming the “used quantities” of repair-related bulk materials (BMW part numbers) is at dealer net plus your center’s handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

And:

BMW Maintenance Program

Perform, submit and claim for the Service – standard scope procedure (labor operation 00 00 105) under the corresponding BMW Maintenance Program Defect Code.

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