



NAVIGATION PRO (NBT EVO) MAP UPDATE NOT POSSIBLE, NAVIGATION DOES NOT START

MODEL

F54 (Cooper, Cooper S, JCW Clubman)	F55 (Cooper, Cooper S, JCW Hardtop 4 door)	F56 (Cooper, Cooper S, JCW Hardtop 2 door)	F57 (Cooper, Cooper S, JCW Convertible)
F60 (Cooper, Cooper S, JCW Countryman)			

With option SA0609 - Navigation Professional (Head Unit High 2 / NBTevo)

Produced through 11/1/2017

SITUATION

- A. Navigation system will not start at all or the "Navigation system starts" message is permanently displayed.
- B. While attempting to update the Navigation system's map, it will not update.

CAUSE

Subfolder on internal Hard Disk Drive (HDD) is missing.

CORRECTION

Update maps via ISTA or with USB memory device.

Reprogram vehicle with ISTA 4.08.1X, if necessary.

PROCEDURE

For conditions that are similar to the situation described:

1. Perform diagnosis with the latest version of ISTA.

Are there any significant, related fault codes?

YES- continue diagnosis with ISTA.

NO – go to next step.

2. Attempt to update the map via ISTA or by USB memory stick.

Was map update successful?

YES- repair is complete.

NO – Go to next step.

3. Program the vehicle using ISTA 4.08.1X or higher.

All affected vehicles	Target integration level: 17-11-500 or higher
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Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a MINI-approved battery charger/power supply (SI [M04 08 09](#)).

For information on programming and coding with ISTA/P, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

WARRANTY INFORMATION

Note: Updating the map via ISTA or by USB memory device is **not** claimable.

The following portion is covered under the terms of the MINI New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	6512680200	
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Situation A

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Or:

Situation B

Labor Operation:	Labor Allowance:	Description:
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)

And:

Labor Operation:	Labor Allowance:	Description:
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD 2 as Charging battery)
And:		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Coding

When ISTA/P automatically reprograms and codes all the vehicle's control modules that currently do not have the latest software, and if control module failures occur during this programming procedure:

- Please claim this consequential control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Other Repairs

Control module failures that occurred prior to this programming procedure and/or additional work is performed as a result of performing the ISTA diagnostics and related test plans:

- When covered under an applicable limited warranty, claim the control module-related and/or other repair work using the applicable defect code and labor operations in KSD2/AIR.

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