




SI B51 46 16  
Body Equipment

September 2017  
Technical Service

## CREAKING NOISE FROM TAILGATE LOCK.

New information provided by this revision is preceded by this symbol .

This Service Information bulletin replaces SI B51 46 16 dated **January 2017**

### What's New:

- PROCEDURE- modified graphic and restricted lubricant to part number specified.
- PARTS- specified new part number of grease

### MODEL

F34 (3 Series Gran Turismo)	F36 (4 Series Gran Coupe)
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### SITUATION

During opening and closing of the tailgate, a creaking noise can be heard from the tailgate lock.

### CAUSE

Excess friction caused by dust/dirt entry into the tailgate lock and on the striker.

### CORRECTION


Clean and lubricate the tailgate lock and striker.

### PROCEDURE

For conditions that are similar to the situation described:



1. Using a soft cloth, remove any build-up of grease or dirt on the tailgate lock and striker mechanism (PIC1 and PIC 2).

 2. Lubricate the striker (PIC3) and tailgate lock (PIC4), with specified grease, brushing on where shown.

### PARTS INFORMATION

Part Number	Description	Quantity
83 19 2 157 321	Special Grease RHF 1	As needed

### WARRANTY INFORMATION

Not Applicable

Monday, September 18, 2017

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