

August 2017 Technical Service

# ERRONEOUS SERVICE INCLUSIVE CBS DISPLAY

### MODEL

	S, JCW Hardtop 4	F57 (Cooper, Cooper S, JCW Convertible)
F60 (Cooper, Cooper S, JCW Countryman)		

### SITUATION

After pre-delivery check or after instrument cluster exchange, MINI Service Inclusive is displayed although the vehicle does not feature the optional Service Inclusive coverage.

# CAUSE

Instrument Cluster display error

# CORRECTION

Upgrade software to ISTA/P 3.61.3 or ISTA 4.05.22.

## PROCEDURE

For conditions that are similar to the situation described:

- 1. Perform diagnosis with the latest version of ISTA.
- 2. Program the vehicle using ISTA/P /P 3.61.3 or ISTA 4.05.22 or higher.

New integration levels after programming

F54, F55, F56, F57, F60	F056-17-03-507
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3. Deactivate CBS Service Inclusive feature with the service function AS6100\_CBS\_SERVICE\_INCLUSIVE.

Note that ISTA/P and ISTA Next will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a MINI-approved battery charger/power supply (SI M04 08 09).

#### WARRANTY INFORMATION

Covered under the terms of the MINI New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the MINI Certified Pre-Owned Program.

Defect Code:	6213461800	
Labor Operation:	Labor Allowance:	Description:

00 00 006	Refer to KSD2	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD 2 as Charging battery)
And:		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

#### Vehicle Programming and Coding

When ISTA/P automatically reprograms and codes all the vehicle's control modules that currently do not have the latest software and if one or more control module failures occur during this programming procedure:

• Please claim this consequential control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

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#### **Other Repairs**

Control module failures that occurred prior to performing this programming procedure:

• When covered under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.

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