



SI M41 01 17
Body

June 2017
Technical Service

SERVICE ACTION: REWORK TAILGATE HINGE BOLTS

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

F57 (Cooper, Cooper S, JCW Convertible)			
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AFFECTED VEHICLES

This Service Action involves certain F57 vehicles produced in 2016.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION

The tailgate may be hard to open or won't open.

CAUSE

The bolts on the tailgate hinge may not have been tightened to the required torque specification.

CORRECTION


Tighten bolts on tailgate to proper torque specifications. If the tailgate is out of adjustment, follow repair instructions "41 62 014 Adjusting tailgate" to restore correct tailgate alignment.

SPECIAL TOOL INFORMATION

Torque wrench capable of 12 Nm and 28 Nm.

PROCEDURE

For conditions that are similar to the situation described:

	<ol style="list-style-type: none"> 1. Open tailgate. 2. Tighten bolts on the tail gate hinge. <ul style="list-style-type: none"> • Green arrow – M8 – 28 Nm • Blue arrow – M6 – 12 Nm 3. If the paint has been damaged due to the torquing of the bolts, restore the bolt finish with touch up paint, as needed.
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PARTS INFORMATION

Part Number	Description	Quantity

Sublet	Touch up paint	\$10.00

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	00 41 78 01 00	
Labor Operation:	Labor Allowance:	Description:
Before Vehicle Delivery		
00 64 676	3 FRU	Reworking the tailgate hinge bolting
Return to Shop		
00 64 159	5 FRU	Reworking the tailgate hinge bolting

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