



SI M12 06 17
Engine Electrical Systems

August 2017
Technical Service

SERVICE ACTION: PROGRAM CONTROL UNITS (DME)

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

F54 (Cooper S Clubman)	F55 (Cooper S Hardtop 4-door)	F56 (Cooper S Hardtop 2-door)	F57 (Cooper S Convertible)
------------------------	-------------------------------	-------------------------------	----------------------------

AFFECTED VEHICLES

This Service Action involves F54, F55, F56, F57 Cooper S models produced from 6/18/2014 to 11/1/2016.

Vehicles which require this Service Action to be completed will show it as Open when checked either in AIR, the Service Menu of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION

During certain driving situations, there could be an uncomfortable transition when slowing or decelerating and then reaccelerating.

CAUSE

Unfavorable DME software

PROCEDURE

If necessary program the vehicle using the latest version of ISTA Next.

Model	Target Integration level
F54 (Cooper S Clubman)	F056-16-11-500 or higher
F55 (Cooper S Hardtop 4-door)	
F56 (Cooper S Hardtop 2-door)	
F57 (Cooper S Convertible)	

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW approved battery charger/power supply ([SI M04 08 09](#)).

For information on programming and coding with ISTA/P, refer to Centernet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

--	--	--

Defect Code:	0012480400
---------------------	-------------------

No Repair is Necessary

Labor Operation:	Labor Allowance:	Description:
00 65 606	1 FRU	Programming and coding was performed previously in conjunction with another campaign or repair (vehicle is already at the specified Target integration level or higher, no repair is necessary) (Plus work)

Or:

Vehicle Programming and Coding

Labor Operation:	Labor Allowance:	Description:
00 65 605	8 FRU	Programming and coding (includes connecting an approved battery charger/power supply and performing a vehicle test) (Plus work)

When ISTA/P automatically reprograms and codes all the vehicle's control modules that currently do not have the latest software and if one or more control module failures occur during this programming procedure:

- Please claim this consequential control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Other Repairs

Control module failures that occurred prior to performing this programming procedure:

- When covered under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.

[Copyright ©2017 BMW of North America, Inc.]