BMW

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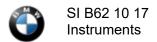Instruments

August 2017
Technical Service

ERRONEOUS SERVICE INCLUSIVE CBS DISPLAY

MODEL

F22 (2 Series Coupe)	F23 (2 Series Convertible)	F25 (X3)	F26 (X4)
F30 (3 Series Sedan)	F31 (3 Series Sport Wagon)	F32 (4 Series Coupe)	F33 (4 Series Convertible)
F34 (3 Series Gran Turismo)	F36 (4 Series Gran Coupe)	F48 (X1 sDrive 28i or xDrive 28i)	G12 (7 Series)
G30 (5 Series Sedan)			

SITUATION

After pre-delivery check or after instrument cluster exchange, BMW Service Inclusive is displayed although the vehicle does not feature the optional Service Inclusive coverage.

CAUSE

Instrument Cluster display error

CORRECTION

Upgrade software to ISTA/P 3.61.3 or ISTA 4.05.22

PROCEDURE

For conditions that are similar to the situation described:

1. Perform diagnosis with the latest version of ISTA.

2. Program the vehicle using ISTA/P /P 3.61.3 or ISTA 4.05.22 or higher.

New Integration levels after programming

F22, F23, F30, F31, F32, F33, F34, F36	F020-17-03-505 or higher
F25, F26	F025-17-03-508 or higher
F48	F056-17-03-507 or higher
G30, G12	S15A-17-03-507 or higher

3. Deactivate CBS Service Inclusive feature with the service function AS6100_CBS_SERVICE_INCLUSIVE.

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW-approved battery charger/power supply (SI B04 23 10).

For information on programming and coding with ISTA/P, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code	6213461800	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD 2 as Charging battery)
And:		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Coding

When ISTA/P automatically reprograms and codes all the vehicle's control modules that "currently do not have" the latest software and if one or more control module failures occur "during" this programming procedure:

- Please claim this "consequential" control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Other Repairs

Control module failures that occurred "prior" to performing this programming procedure:

- When "covered" under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations in KSD2/AIR.