



SI B61 20 17
General Electrical Systems

April 2017
Technical Service

SERVICE ACTION: REPLACE AUDIO CONTROL PANEL

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

F34 (3 Series Gran Turismo)

AFFECTED VEHICLES

This Service Action involves (8) F34 (3 Series Gran Turismo) vehicles produced between February 17, 2017 and March 7, 2017.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION

Incorrect audio control panel installed in vehicle

CD player cannot be controlled.

CORRECTION

Replace the audio control panel with part specified below.

PROCEDURE

Follow repair instructions REP 61 31 823 "Replace ACP (for vehicles equipped with CID)".

PARTS INFORMATION

Part Number	Description	Quantity
61 31 6 814 188	FBM chrome audio operating unit	1

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	0061560400	

Labor Operation:	Labor Allowance:	Description:
00 64 998	5 FRU	Replacing the audio control panel (Plus work)

[Copyright ©2017 BMW of North America, Inc.]