



GARAGE DOOR OPENER CANNOT BE PROGRAMMED


Whats new:

- **“Model”**: G30 (5 Series) added

New information provided by this revision is preceded by this symbol .

This Service Information bulletin supersedes **SI B66 10 16 dated July 2016**

MODEL

G12 (7 Series) Vehicles with option code S 0319	 G30 (5 Series)
Vehicles with option code S 0319	

SITUATION

The vehicle's rear view mirror integrated universal remote control is incompatible with some garage door (or fence) opener devices installed at the driver's residence and/or business.

CAUSE

If the garage door opener was manufactured **before** 1993, it will not be compatible with any HomeLink device.

Installing the compatibility bridge will NOT link these units. This is due to several incompatible frequency's used before 1993.

CORRECTION

The G12 contains the uniform global Universal Garage Door Opener (UGDO).

If the garage door opener was manufactured **after** 1993, you should not have a problem getting your HomeLink programmed to the vehicle assuming the correct procedure was followed. In some cases, a compatibility bridge is needed to successfully program these units.

Further details are available on www.homelink.com; select: Compatibility / Product / Garage doors / select Garage door manufacture / search for HomeLink Fix kit / bridge. Or call HomeLink Customer Care at 1-800-355-3515 follow menu selection.

PROCEDURE

For the latest info please visit HomeLink's web site to program the garage door to the vehicle! Use

the procedure below as a guide only if the website is unavailable.



CAUTION!

Before programming HomeLink® to a garage door opener or gate operator, make sure that people and objects are out of the way of the device to prevent potential harm or damage. Your motorized garage door or gate will open and close while you are programming HomeLink. Do not program HomeLink if people or pets are in the path of the door or gate. A moving garage door or gate can cause serious injury or death to people and pets or damage to objects.

Vehicle exhaust contains carbon monoxide, a dangerous gas. Do not run the vehicle's engine while programming HomeLink. Exhaust gas can cause serious injury or death. When programming a garage door opener, it is advised to park outside of the garage.

Do not use HomeLink with any garage door opener that lacks safety stop and reverse features as required by U.S. federal safety standards (this includes any garage door opener model manufactured before April 1, 1982). A garage door that cannot detect an object signaling the door to stop and reverse - does not meet current U.S. federal safety standards.

If programming a garage door opener or gate, it is advised to unplug the device during the HomeLink programming and also if performing the "cycling" process to prevent possible motor burn-up.

HomeLink Programming Instructions:

1. For first time training, press and hold the two outer HomeLink® buttons, releasing only when the HomeLink indicator light begins to flash after 20 seconds. (Do not perform this step when training the additional HomeLink buttons.)
2. Position the hand-held transmitter 1-3 inches away from the HomeLink surface (usually located on your visor, overhead console, or mirror), keeping the HomeLink indicator light in view.
3. Using both hands, simultaneously press and hold both the desired HomeLink button and hand held transmitter button. DO NOT release until the HomeLink indicator light flashes slowly and then rapidly. When the indicator light flashes rapidly, both buttons may be released. (The rapid flashing indicates successful training.)
4. Press and hold the trained HomeLink button and observe the indicator light.

o If the indicator light is solid/continuous, training is complete and your device should activate when the HomeLink button is pressed and released.

o If the indicator light blinks rapidly for 2 seconds and then turns a solid/continuous light, proceed with the following training instructions for a rolling code device. A second person may make the following steps quicker and easier. Please use a ladder or other device. Do not stand on your vehicle to perform the next steps.

5. At the receiver (motor head unit), locate the “learn” or “smart” button (usually near where the hanging antenna wire is attached to the unit). If there is difficulty locating the training button, reference the device owner’s manual.
6. Press and release the “learn” or “smart” button (the name and color of the button may vary by manufacturer). NOTE: Once the button is pressed, there are 30 seconds in which to initiate the next step.
7. Return to the vehicle and firmly press and hold the trained HomeLink button for two seconds and release. Repeat the “press/hold/release” sequence up to 3 times to complete the training process.

Retain the original hand-held transmitter of the RF device you are programming for use in other vehicles, as well as for future HomeLink programming. It is also suggested that upon the sale of the vehicle, the programmed HomeLink buttons be erased for security purposes. To erase the programmed buttons, perform the procedure shown in step number 1.

WARRANTY INFORMATION

Not applicable.

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